

# Installation Manual for Open Payment Platform Shopware

This manual describes the installation and usage of the Open Payment Platform extension for Shopware.

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# 1 Introduction

This manual explains the installation, configuration and usage of the payment module for Shopware and Open Payment Platform.

Before beginning with the installation, please make sure that you are in possession of all necessary data:

- User name and password for the log-in to the back-end of Open Payment Platform
- Shopware payment module by [sellxed.com/shop](https://sellxed.com/shop)
- Access data to your server and shop

In case you don't yet have a contract with Open Payment Platform, you can acquire it directly through us.

## 1.1 Installation Procedure

In this document you will find all information important for the installation of the module. It is important that you strictly follow the check-list. Only by doing so a secure usage in correspondence with all security regulations can be guaranteed.

1. Configuration of the test environment by means of the integration data from Open Payment Platform. These can be found on the test platform under .
2. Configuration of the basic settings of the payment module
3. Configuration of the payment methods
4. Carrying out of a test purchase by means of the attached [test data](#) at the end of this document
5. If the test was successful, you can configure the live data in your shop. Log into the live environment with the obtained access data under: .

## Installation Service

Our payment plugins should have per default the correct settings for most of our customers' preferences. That means once you have entered the required credentials in the plugin configuration to connect your account to your website, the plugin should be fully operational. Should you be willing to receive detailed informations on a setting you do not know, you may contact our support team who will be able to assist you further.

Our support team is at your disposal during regular business hours at: <http://www.sellxed.com/support>. Furthermore, you have the option of ordering our installation service. We will make sure the plugin is installed correctly in your shop: <http://www.sellxed.com/shop/de/integration-und-installation.html>

## .htaccess Directory Protection

In order to test the module, any kind of directory protection or IP blocking on your server must be deactivated. This is crucial; otherwise the payment feedback of Open Payment Platform might not get through to the shop.

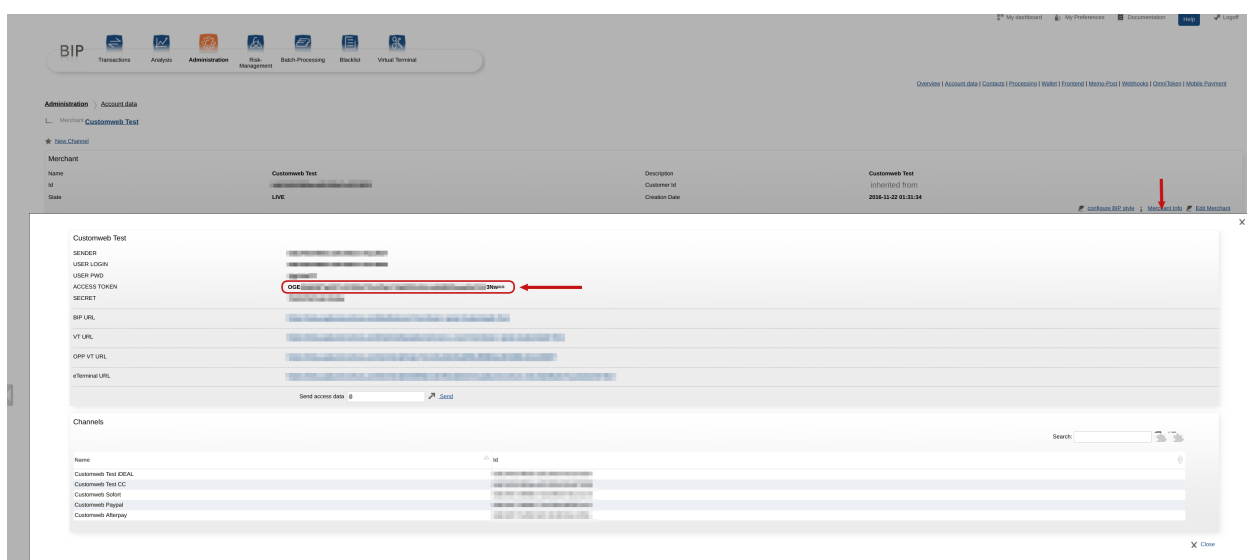
## 2 Configuration

### 2.1 Basic configuration of the main module

The access data for the test environment () is provided to you by Open Payment Platform.

Navigate to the [main module](#) in your Shop and fill in the following access data:

- Authorization Bearer Token (Access Token)
- Entity ID (CHANNEL ID)
- The User ID and Password are deprecated and not required anymore, use the new Authorization Bearer Token instead.
- You no longer need the parameter **Security Sender and Security and Hash Secret** for the integration. You can simply ignore this entry.
- The boxes for "Security Hash" and "Security Hash Secret" can be left empty unless your Payment Service Provider instructs you to do otherwise



**Figure 2.1:** The Authorization Bearer Token in the Open Payment Platform backend.

You also have more entry options. For example the **Custom Parameters**. In principle you leave these blank unless Open Payment Platform requires you to do otherwise.

### 2.2 Configuration of the Payment Methods

In order to activate the payment methods and to change other payment specific settings, navigate to the settings. (A description as to where to find these settings is listed here [hier](#))

In the configuration of the payment methods you can define which Entity ID (Channel ID) should be used for which amount. This allows you to use a non-3D Secure Channel in case of small figures. In order for you to be able to set up and get the corresponding contract please contact Open Payment Platform.

Channel Conditions

the unit which comes transactions into the system.

[STORE VIEW]

▲ Beside the default channel ID a set of channel IDs depending on the order total amount can be defined. Each line must contain a lower amount, an upper amount and the applicable Channel ID. The format is as follow 'lower amount;upper amount;Channel ID' as shown in the following example: '10.00;200.00;23413113213131231353'. The upper boundaries are not included. If you leave this field empty or if an amount is outside any range the default channel id is applied. If multiple conditions match the last one is taken.

Entity ID (MoTo)

[STORE VIEW]

▲ If this payment method should support recurring and moto transactions, you have to specify a second entity ID without 3D secure.

COPYandPAY Style

[STORE VIEW]

▲ Define the style to be used for the COPYandPAY payment form.

Authorised status

[STORE VIEW]

▲ This status is set when the payment was successful and it is authorised.

Uncertain status

[STORE VIEW]

▲ You can specify the order status for new orders that have an uncertain authorisation status.

Captured status

[STORE VIEW]

▲ You can specify the order status for orders that are captured either directly after the order or manually in the back-end.

Approved payment Status

[STORE VIEW]

▲ You can specify the order status for orders that are approved after being in an uncertain state.

Denied Payment Status

[STORE VIEW]

▲ You can specify the order status for orders that are denied after being in an uncertain state.

Authorisation Method

[STORE VIEW]

▲ Select the authorisation method to use in order to process this payment method.



**Figure 2.1:** Configuration of the payment method using the example Magento (icon image, can differ from your version of the image).

### PCI: New Authorization Method **Widget**

Please note that the use of the Hidden Mode comes with additional certification requirements (compare with our [blog entry](#) regarding this subject). For this reason we will no longer supply our new versions with the hidden mode. If you still use the hidden mode in you payment methods please solely use **Widget**. The support of the hidden mode will be terminated shortly.

## 2.3 Configuration Webhook

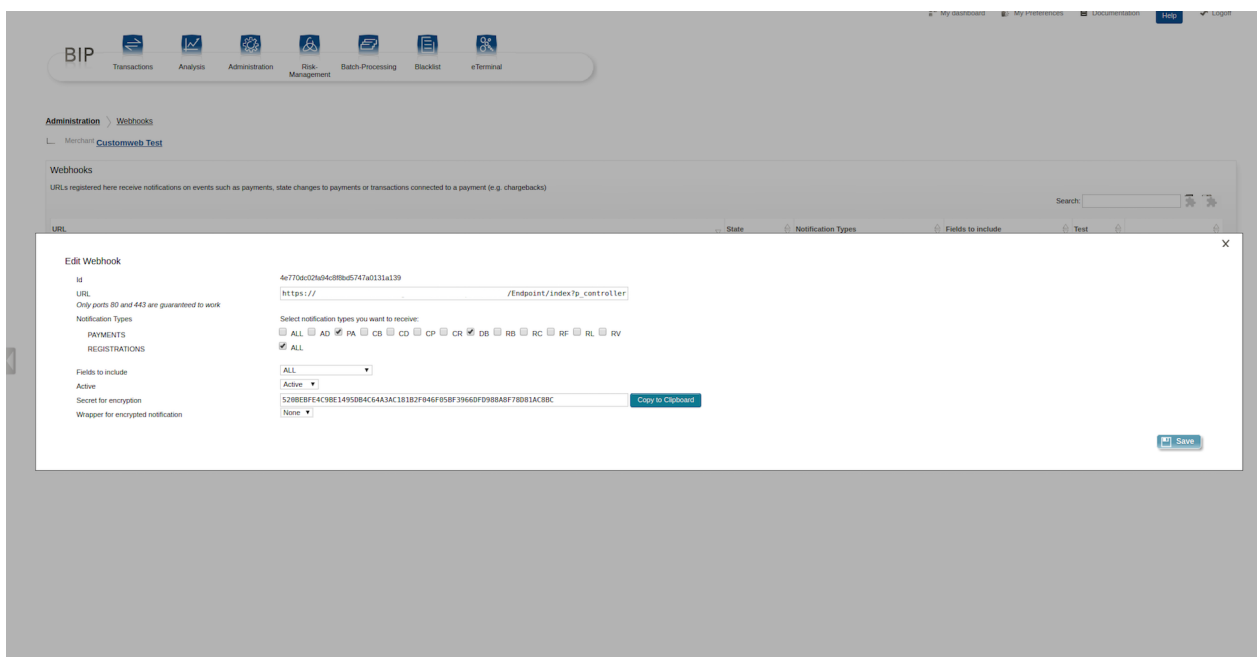
In some special cases it may happen that the payment notification sent by Open Payment Platform can not be proceed by your Shopware shop. We recommend to configure a so called webhook in the Open Payment Platform backen under **Administration > Webbhook**. Please make sure that you configure the correct URL which you can find in your Shopware shop under **Configuration > Open Payment Platform > Setup**.

### 2.3.1 Configuration Webhook by Merchant

If you have to configure the the webhook on your own, you can find the webhook URL in your Shopware shop at **Configuration > Open Payment Platform > Setup** . Make sure you configure it in the Open Payment Platform Backend under **Administration> Webbhook**. Furthermore you have to define a so called "secret for encryption" key. Make sure that you also save the same values in the corresponding fields, as on the Picture below.

#### Customweb "secret for encryption" Generator

Please note that only ASCII characters may be used for the generation of this key pass phrases. Please use our ["secret for encryption" generator](#) so that you do not enter invalid characters.



**Figure 2.1:** Open Payment Platform Webhook configuration in the backend under **Administration > Webbhook**.

### 2.3.2 Configuration Webhook by Open Payment Platform

In some Open Payment Platform accounts you can not configure the webhook by yourself. Therefor you have to provide the webhook URL to Open Payment Platform once they setup it for you, they will provide you a specific "secret for encryption" key, which you have to configure in the main module configuration of the module in your shop.

## 2.4 Activation and Testing

When you have activated and configured the payment methods you can run a test with help from the manual [Test data](#).

If the tests were successful you now switch the operation mode from test mode to "Live Mode" and replace the safety features above with your personal access data for the live platform. You will receive this data directly from your Payment Service Provider. Normally the USER ID etc. should be identical for the Live Mode.

## 3 Module Installation and Update in the Shopware Shop

### 3.1 Installation

At this time you should already be in possession of the module. Should this not be the case, you can download the necessary files in your customer account in the [sellxed shop](#) (Menu "My Downloads Downloads"). In order to download the module in your shop, please carry out the following steps:

1. Download the plugin. The download can be found in your sellxed.com account under "My Downloads".
2. Unzip the archive you have just downloaded.
3. In the unzipped folder navigate to the folder "files"
4. For some shops there are different versions of the plugin provided. If this is the case open the folder which corresponds to your shops version.
5. Using your preferred FTP client upload **entire content** of this folder into the root directory of your shop. For some shops there is a specific folder containing the plugins. If thats the case upload the plugin into this folder. Make sure that the folders aren't replaced but merely merged.
6. If you haven't yet done so, log back into your shop.

### 3.2 Updates and Upgrades

You have direct and unlimited access to updates and upgrades during the duration of your support contract. In order to receive constant information about available updates we ask you to subscribe to our RSS feed that we publish for your module. More information regarding the subscription of this RSS feed can be found under: [http://www.sellxed.com/en/updates\\_upgrades](http://www.sellxed.com/en/updates_upgrades)

We only recommend an update if something doesn't work in your shop, if you want to use new feature or if there is a necessary security update.

#### 3.2.1 Update Checklist

We ask you to strictly comply with the checklist below when doing an update:

1. Always do a back up for your database and your files in your shop
2. Use always a test system to test the update process.
3. Wait until all the files are copied to the shop, clear the cache if there is one in your shop and then visit the configuration page of the main module so that the update process will be initialized.

### Do not do updates directly in the live environment

Please test the update procedure first in your test shop. Our support team is able and willing to help you if you experience problems with the update process. However, if you decide to perform the update directly in your live shop there is the possibility of a downtime of the shop of more than two days depending on the availability of our support if you do not want to book our [complementary support](#).

Depending on the version it could be that the database has to be migrated. We recommend you therefore, to perform the updates in times when the shop is not visited too frequently by your customers

### 3.2.2 Update Instructions

Please always read the update instruction. They can be found on the plugin page in the shop under the section change log on the lower end of the page. If there are no special remarks, you can proceed by just overwriting the files in your system

### 3.2.3 Updated Plugin from the OPPCw to the CwbOPPCw Version.

We plan to release this plugin in the shopware store in the near future. To make this possible we had to apply some changes to our code. Most important a prefix for our PHP classes is required and the plugin folder had to be renamed. To update to this new version simply overwriting the existing files is not possible. This section describes the steps required to update the module in detail.

### Do not do updates directly in the live environment

Please test the update procedure first in your development system. So you can ensure the update is working correctly.

### Multiple Plugins

If you are using multiple plugins from us. You need to update all of them to the new version.

1. Activate the maintenance mode of the shop.
2. Make a back up for your database and your files in your shop. **Without this you will not be able to revert to the old version, if anything goes wrong.**
3. Upload the new plugin files.
4. Deactivate the existing plugin. **Do not deactivate the old plugin yet.**
5. Install and activate the new plugin.
6. If you have custom css or template files for the plugin, adapt the changes to the new plugin.
7. If you are using the Shopware API endpoint of this plugin, update the URL to new endpoint.
8. Verify the main and method settings.
9. Deinstall the old plugin.
10. Delete the files of the old plugin. The following files/folders must be removed, if they exist:
  - engine/Shopware/Plugins/Local/Frontend/OPPCw
  - engine/Library/Customweb
  - engine/Library/Crypt
  - engine/Library/File
  - engine/Library/Math
  - engine/Library/Mobile
  - engine/Library/Net
  - engine/Library/PhoneNumber
  - engine/Library/System
  - engine/Library/loader.php
  - engine/Library/openssl.cnf
11. Make a test transaction to verify everything is workin correctly.
12. Deactive the maintenance mode of the shop.

## 4 Module Configuration in the Shopware Shop

The configuration consists of two steps. The first step is the configuration of the main module with all the basic settings (cf. [Configuration of the Main Module](#)). During the second step you can then carry out individual configurations for each [payment method](#). This allows for full flexibility and perfect adaptation to your processes.

### Create back-ups!

Please create a back-up of the main directory of your shop. In case of problems you will then always be able to return your shop to its original state.

We furthermore recommend testing the integration on a test system. Complications may arise with third party modules installed by you. In case of questions, our support is gladly at your disposal.

### 4.1 Configuration of the Main Module

In order to install the main module search for Open Payment Platform under **Settings > Plug-in Manager**. Click on the + symbol in order to begin the installation process. Afterwards, click the "edit" symbol and configure the main module.

Enter the individual options which you partly may have already used for the configuration of the administration interface of Open Payment Platform. Should an option not be clear to you, you can click on the question mark and will find further information on the settings.

### 4.2 Configuration of the Payment Method

After having configured the main module, you will find all payment methods under **Settings > Payment Methods**. Activate each payment method you wish to offer in your shop. You can save individual settings for each payment method (and for each shop in case of a multi-shop set-up) and thereby optimally adapt the payment methods to your existing processes. The most central options are described in more detail further below.

The screenshot shows a configuration interface for a payment method in a German shop. The interface is titled 'Hauptshop Deutsch'. It contains several configuration options, each with a dropdown menu and a help icon (a question mark in a blue circle). The options are:

- Autorisierungsmethode:** Hidden Authorization (Authorization Interface)
- Authorized Status:** Komplett bezahlt
- Uncertain Status:** Der Kredit wurde vorlaeufig akzeptiert.
- Cancelled Status:** Vorgang wurde abgebrochen.
- Captured Status:** Don't change order status
- Kundenadresse:** Keine Adresse senden
- Capturing:** Directly after order
- Minimaler Gesamtbetrag:** (empty text input)
- Maximaler Gesamtbetrag:** (empty text input)
- New Order Status:** Offen
- Validation:** Nach dem Wählen der Zahlungsart

Figure 4.1: Configuration of the Payment Method

### 4.3 Assigning the Payment Method to the Shipping Costs

In order for the transactions and the shipping costs to be matched correctly to the payment methods you need to assign the payment methods to the shipping methods. Go to settings > shipping costs. Open **all** the shipping costs and add a payment method.



**Versandkosten**

Konfiguration

Name: Standard Versand

Beschreibung: Beschreibung

Tracking-URL:

Kommentar:

Sortierung: 0

Aktiv:

Shop: Alle Shops

Kundengruppe: Alle Gruppen

Versandkosten-Berechnung nach: Gewicht

Versandkosten frei ab: Nie

Versandart-Typ: Standard Versandart

Zahlungsart-Aufschlag: Als eigene Warenkorb-Position

Steuersatz: Höchster Steuersatz

Verfügbare Zahlarten:

Verfügbar	Ausgewählt
SEPA	Debit
	On delivery
	Invoice
	Prepayment
	Test Payment Method

Abbrechen | **Speichern**

**Figure 4.1:** Assigning the Payment Method to the Shipping Method.

## Attributing Payment Methods to the Shipping Method

Depending on the amount of delivered payment methods, it may be that certain payment methods can't be attributed to a specific shipping method as not all payment methods can be displayed. This is a known bug of Shopware. Merely the first 30 payment methods are displayed. Please delete all payment methods that you don't need and then all other payments will be displayed.

## 4.4 Shop ID

In the case of a multi-store set up (cf. [chapter: Multi-Store](#)), the parameter Shop ID identifies the

shop's request and, therefore, redirects the feedback of Open Payment Platform based on the shop ID.

## 4.5 Order Prefix

With the option order prefix you can define your own order scheme for the transmission to Open Payment Platform. This option helps you identify to which shop a transaction the back-end of Open Payment Platform is related to. The tag "{id}" will automatically be replaced by the consecutive order number.

## 4.6 Selecting the Authorisation Method

You can choose between two options of authorizing credit card payments. By selecting one of the two under the option 'Authorisation Methods', you define how you want to process the individual payment methods.

Further information on the various authorisation methods can be found on our [sellxed website](#).

### Payment Processing

Please pay attention to the fact that you require the activation of further options with Open Payment Platform in order to use some of the authorisation methods.

It may be that certain authorization methods are not available for every payment method.

Alongside the introduction of PCI 3 there are additional certification requirements in case you are using the authorization method Hidden or AJAX. Please contact Open Payment Platform for further information or switch to another authorization method.

## 4.7 Direct Capturing of Transactions

The option "Capture" allows you to specify if you wish to debit payments directly or if you first wish to authorise them and the debit the payment at a later point.

Depending on your acquiring contract, a reservation is only guaranteed for a specific amount of time. Should you fail to debit the payment within that period, the authorisation may therefore no longer be guaranteed. Further information on this process can be found below.

### Different settings between Open Payment Platform and the module

It may be that settings saved in the payment modules overwrite settings saved in Open Payment Platform.

## 4.8 Uncertain Status Status

You can specifically label orders for which for example no 3D-Secure verification nor any other security mechanism was carried out. This allows you to manually control the order before shipment.

## 4.9 Optional: Validation

Note: It can be that this option is not visible in your module. In this case just ignore this section.

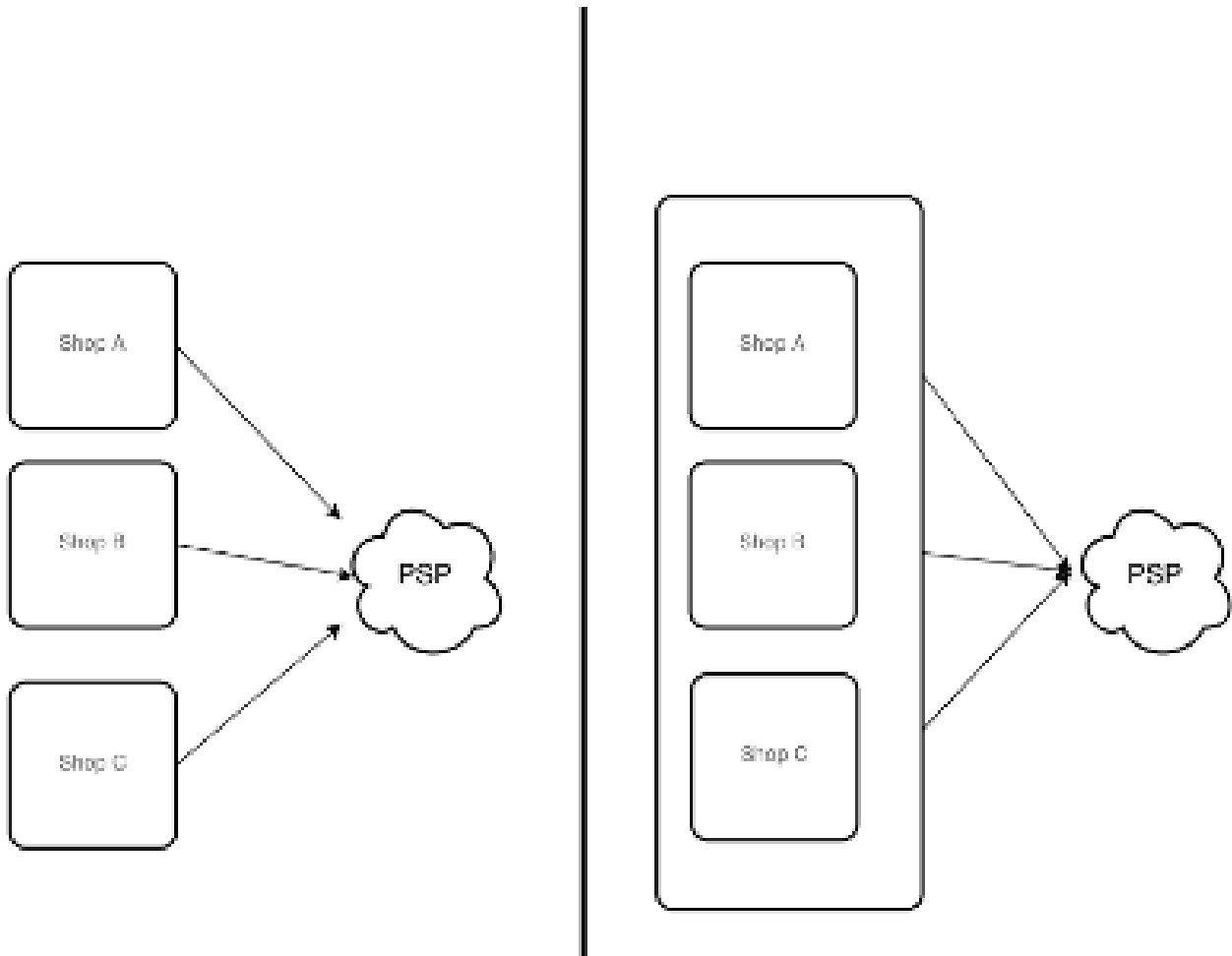
With the option 'Validation' you can define the moment when the payment method should be made visible to the customer during the checkout process. This setting is relevant for modules

where the usage depends on the customer's compliance with specific preconditions. For example, if a solvency check has to be carried out or if the payment method is only available in certain countries. You have the choice between these options:

- **Validation before the selection of the payment method:** A validation verification is carried out before the customer selects the payment method. If he or she does not fulfill the requirements, the payment method is not displayed
- **Validation after selection of the payment method:** The verification of the compliance occurs after the selection of the payment method and before the confirmation of the order
- **During the authorisation:** The validation verification is carried out by Open Payment Platform during the authorisation process. The payment method is displayed in any case

## 4.10 Multi-Shop Set-Up

The payment module is designed for the usage of one Open Payment Platform contract for several shops. It must be differentiated, however, between the case of an integrated multi-shop functionality and independent shops:



**Figure 4.1:** Multi-shop set-up

## Licensing

In the case of independent shops, you require a payment module license for each shop. For scale prices, please contact us directly.

### 4.10.1 Usage of the Integrated Multishop Functionality of Shopware

The payment module supports the multishop feature of Shopware. No further modifications are necessary. The module automatically recognizes the shop the order belongs to. In order for the multishop functionality to work, it is, however, necessary that the individual sub-shops within Shopware have been configured correctly.

## 5 Settings / Configuration of Payment Methods

### 5.1 General Information About the Payment Methods

All sellxed payment modules are delivered with the most common payment methods. In case a desired payment method is not included per default, please contact us directly.

In order to be able to use a payment method, it must be activated in your account with Open Payment Platform as well as in your shop. Information about the configuration of the payment methods can be found further above.

Below you can find important information for specific payment methods that deviate from the standard process.

### 5.2 Information on Payment Status

For each payment method you can define an initial payment status (status for authorized payments etc.). You hereby define the payment status for each state depending on the processing type of the order (captured, authorized, etc.). It's the initial status which the order assumes. Depending on the mutation carried out by you, the status can change.

#### Important info regarding Order Status

Never set the status to **Pending Open Payment Platform** or any similar pending status which is implemented by the module.

#### 5.2.1 Order status "pending" / imminent payment (or similar)

Orders with the status 'pending Open Payment Platform' are pending orders. Orders are set to that status if a customer is redirected in order to pay but hasn't returned successfully or the feedback hasn't reached your shop yet (Customer closed window on the payment page and didn't complete payment). Depending on the payment method these orders will automatically be transformed into cancelled orders and the inventory will be cleared (so long as the Cronjob is activated). How long this takes depends on the characteristics of the payment method and cannot be configured.

If you have a lot of pending orders it usually means that the notifications from your webserver to Open Payment Platform are being blocked. In this case check the settings of your firewall and ask the Hoster to activate the IPs and User Agents of Open Payment Platform.

#### 5.2.2 Order status "cancelled"

Orders with the status "cancelled" have either been set to that status automatically due to a timeout, as described above, or have been cancelled directly by the customer.

## 5.3 Klarna

You can process Klarna directly via Open Payment Platform. In the following we will expand on the characteristics of the Klarna setup.

### 5.3.1 Supported / Unsupported Functions

The module does not support the following functions:

- You can not create or change any orders in the backend of Shopware .
- Partial activation and refunds can only be performed through the backend of Open Payment Platform () Full activation and full refunds can be performed directly inside Shopware. For more information visit the Chapter around [transaction management](#).

#### Edit Klarna transaction within Shopware

Please make sure that you **never** modify or edit any Klarna transaction in your Shopware backend.

The remaining functions are supported by the module. In the following you will find a description of the most important functions.

### 5.3.2 Set Up / Configuration of the Payment Method

Activate the payment method as usual. Please note the following regarding the installation:

#### 5.3.2.1 Displayed Name of the Payment Method

You may change the displayed name in the frontend via **title**. Please use the title **Invoice**. Furthermore, you can define whether the Klarna logo is visible to your customers in the frontend via **Display Logo**.

#### 5.3.2.2 Description of the Payment Method

You may change the description of the payment method in the frontend via **description**. Please make sure you display the following description in your frontend: "**Pay within 14 days**".

#### 5.3.2.3 Select Authorization Method

We recommend to set **Server** as authorization method. In this case you will not be redirected to the payment page of Open Payment Platform.

#### 5.3.2.4 Klarna Merchant ID

In the payment method you can also define the **Klarna Merchant ID (EID)**. You will either find this in your Klarna account or ask for it directly at Open Payment Platform.

### 5.3.3 Canceling the Invoice

How to cancel invoices will be explained below in the chapter Activating / Canceling Orders. For further questions please refer to this section.

### 5.3.4 Full Activating Invoices

For more information visit the Chapter around [transaction management](#).

### 5.3.5 Partial Refund and Partial Activation

Partial refunds and partial activations can only be done through the [BIP](#) of Open Payment Platform.

### 5.3.6 On Hold Orders (Pending)

Pending orders are not supported by the module. In order you want those to be handled correctly by the system, please leave the field "Status Check interval" blank in your BIP. Please contact Open Payment Platform to make this setting.

### 5.3.7 Testing

In order for you to test the payment method Klarna you will need specific test data. But first make sure the the **operation mode is on test and the test mode is on external**.

You will find the official test data for Klarna directly in the developer portal via this link: <https://developers.klarna.com/en/de+php/kpm/test-credentials>.

### 5.3.8 Payment fees

If you want to charge payment fees for a specific payment method, feel free to use the compatible [payment fees](#) modules. Those fees are directly transmitted to Klarna.

#### Payment Fees

Please make sure to not charge payment fees within the Open Payment Platform [BIP Backend](#). Please use exclusively the compatible modules as described above.



## 6 The Module in Action

Below you will find an overview over the most important features in the daily usage of the Open Payment Platform module.

### 6.1 Capturing / Canceling of Orders

#### 6.1.1 Capturing Orders

##### Please note

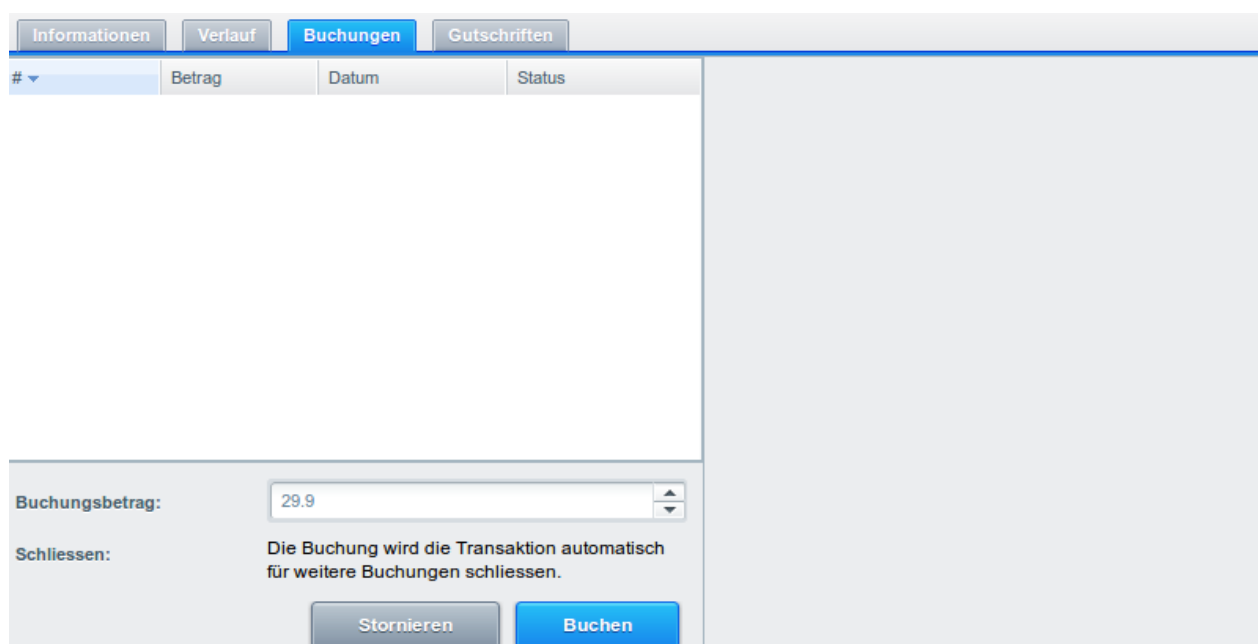
The transaction management between your shop and Open Payment Platform is not synchronized. If you capture payments with Open Payment Platform, the status in the shop will not be updated and a second capturing in the shop is not possible.

In order to be able to capture orders, you must make sure that you have set 'Capturing' to **deferred** in the configuration of the [payment method](#).

Open the order you wish to capture and switch to the tab **Transactions**. Here you will find the tab **Captures**. Enter the amount you wish to debit from the customer's card. By clicking **Capture**, a direct capturing of the order occurs with Open Payment Platform.

#### 6.1.2 Cancellation

By clicking the button **Cancel**, you delete the initial authorization on the customer's card. The pre-authorized amount is released from the customer's card.



#	Betrag	Datum	Status
---	--------	-------	--------

**Buchungsbetrag:**

**Schliessen:** Die Buchung wird die Transaktion automatisch für weitere Buchungen schliessen.

Figure 6.1: Capturing/Cancellation of orders in Shopware

## 6.2 Useful Transaction Information on the Order

In each order, processed via the sellxed module, you can find an overview over the most important information about the transaction as well as a transaction history.

In order to get to the transaction information, open the order and switch to the tab **Transactions**. Here you will find all authorization attempts and the related information.

**Bestellungs-Details: 20006**

Übersicht | Details | Kommunikation | Positionen | Dokumente | Status History | **Transaktionen**

#	Datum	Zahlungsmethode	Ist Autorisiert	Betrag
19	20.11.2013 11:06:11	Visa	aktiv	29,90

Seite 1 von 1 | Anzeige Eintrag 1 - 1 von 1

Informationen | Verlauf | Buchungen | Gutschriften

<b>Autorisierungsbetrag:</b>	29.9	<b>Transaktion verbucht:</b>	Ja
<b>Währung:</b>	EUR	<b>Transaktion bezahlt:</b>	Ja
<b>Zahlungsmethode:</b>	VISA	<b>Kartenummer:</b>	xxxx xxxx xxxx 0111
<b>Zahlungsid:</b>	80C26IAU017rUAj3v7fQAn6fQnGb	<b>Kartenablaufdatum:</b>	10/24
<b>Verbuchter Betrag:</b>	29.9	<b>Card Type:</b>	VISA
<b>Transaktion autorisiert:</b>	Ja	<b>3D Secure:</b>	Erfolgreich
<b>Transaktion ist unsicher:</b>	Nein		

Figure 6.1: Transaction Information in Shopware.

## 6.3 Refunds

You can refund already captured transactions and automatically transmit them to Open Payment Platform. In order to do so, open the order. Switch to the tab **Transactions**. A new window will open in which you must then switch to the tab **Refunds** in order to refund orders.

To refund a line item you need to enter the quantity you wish to refund. By clicking **Refund**, the refund is automatically transmitted to Open Payment Platform. It will then be refunded via the payment method the customer chose for the transaction.

Transaktionsdetails: 23
X

Information
Verlauf
Verbuchungen
Gutschrift

#	Betrag	Datum	Status

Name	SKU	Typ	MwSt.	Menge	Total (exkl. MwSt.)	Total (inkl. MwSt.)
ELASTIC MÜTZE	SW10153	product	19.00 %	1	12.56	14.95
Standard Versand	shipping	shipping	19.00 %	1	3.28	3.9
<b>Total gutgeschriebener Betrag</b>						<b>18.85</b>

Transaktion für weitere Rückvergütungen schliessen
 Rückerstattung

**Figure 6.1:** Refunding Orders in Shopware.

Please note that you can't refund more than 100% of the original amount.

## 6.4 Usage Abo Commerce / Recurring Payments

Abo-Commerce increases long-term customer loyalty. Customers can choose as many products as they wish and have them home to them in cycles of their choice. The advantage for customers: products that are required regularly are automatically delivered to their home.

Shopware offers you the possibility of offering Abo Commerce in your shop. In order to do so, a special module has been developed by Shopware ([Abo Commerce Module](#)). All sellxed payment modules are compatible with the Abo Commerce module of \_\_\_\_shopSytemName\_\_\_\_. In case of questions concerning the Abo Commerce Module, please contact Shopware directly.

### Abo Commerce requires the additional option with Open Payment Platform

The usage of Abo Commerce requires the activation of additional options with Open Payment Platform.

## 6.5 Usage of the Alias Managers / Token Solution

With the Alias Manager, your customers can securely save their credit cards with Open Payment Platform for later purchases. You can enable this by activating the option "Alias Manager" in the configuration of the [Payment Method](#). The customer can then choose from his or her saved credit cards without having to re-enter all the details.

### Zahlungs-Formular

<b>Saved cards:</b>	<input type="text" value="xxxx xxxx xxxx 0111"/>
	You may choose one of the cards you paid before on this site.
<b>Karteninhaber*</b>	<input type="text" value="Test Buyer"/>
	Bitte geben Sie den Karteninhaber auf Ihrer Kreditkarte ein.
<b>Kartennummer*</b>	xxxx xxxx xxxx 0111
	Bitte geben Sie hier die Kartennummer Ihrer Kreditkarte ein.
<b>Karten Ablaufdatum*</b>	<input type="text" value="03"/> <input type="text" value="2015"/>
	Wählen Sie das Ablaufdatum Ihrer Karte aus.
<b>CVC Code*</b>	<input type="text"/>
	Bitte geben Sie hier den CVC Ihrer Karte ein. Sie finden diesen auf der Rückseite Ihrer Kreditkarte.

**Figure 6.1:** Alias Manager Usage in Shopware

**Please note!**

The usage of the Alias Managers requires the activation of the correct option with Open Payment Platform. To do so, please contact the support directly.

## 7 Getting the Credit Card Data via Shopware REST API

When connecting ERP systems to Shopware it may be that further information is required via Shopware API. The sellxed modules provide you with a lot of payment information also via Shopware REST API.

Basic Information about the usage of the REST API of Shopware can be found in the [Shopware Developers Guide](#).

The service can be called up under <https://www.shop-url.com/api/CwboppcwTransactions>. The call of the above URL leads to the listing of all transactions. By adding the Transaction ID you can filter by the corresponding Transaction ID. The Transaction ID can be found in the order overview (Customer > Payments > Open Payment Platform )

Additionally, you can also access the transaction via the Payment ID (transmitted through Open Payment Platform). To do so, the parameter 'usePaymentId=1' has to be added as a parameter to the URL.

## 8 Set-up a cron job to activate the timed operations

To activate the timed operations of the plugin (e.g. update service, deleting pending orders, etc.) make sure that you set up the Shopware Cron engine. Especially the update function allows you to automatically retrieve additional information or changes of your order directly via the API of Open Payment Platform. For payment methods which use a delayed authorisation process this is mandatory. Please note it could be that in order to use the update feature it may be necessary that Open Payment Platform activates additional options in your account.

The module uses the standard cron engine of Shopware. More information regarding the set up can be found here: [https://community.shopware.com/Cronjobs\\_detail\\_1102.html](https://community.shopware.com/Cronjobs_detail_1102.html).

## 9 Testing

Before switching from test to live mode it is important that you test the module extensively. You can find all relevant test credit card data under: <http://www.sellxed.com/de/testen>.

### Testing

Do not forget to switch the operating mode from test to live after having successfully tested the module.

### 9.1 Test Data

In the following section you can find the test data for the various payment methods:

#### American Express

Card number	377777777777770	No 3D Secure
Expiry Date	12/2020	
CVC	123	
Card number	375987000000005	3D Secure
Expiry Date	12/2020	
CVC	123	

#### Carte Bleue

Card number	5555555555554444
Expiry Date	12/2020
CVC	123

#### Dankort

Card number	5019717010103742
Expiry Date	12/2020
CVC	123

#### Diners Club

Card number	36961903000009
Expiry Date	12/2020
CVC	123

#### Sepa Direct Debits

IBAN	AT152011128161647502	Austria (AT)
BIC	GIBAATWWXXX	
IBAN	DE23100000001234567890	Germany (DE)
BIC	MARKDEF1100	
IBAN	ES9121000418450200051332	Spain (ES)
BIC	CAIXESBBXXX	



**Discover Card**

Card number 6011587918359498  
Expiry Date 12/2020  
CVC 123

**giropay**

IBAN AT152011128161647502 Austria (AT)  
BIC GIBAATWWXXX

IBAN DE23100000001234567890 Germany (DE)  
BIC MARKDEF1100

IBAN ES9121000418450200051332 Spain (ES)  
BIC CAIXESBBXXX

**JCB**

Card number 3541599999092431  
Expiry Date 12/2020  
CVC 123

**Klarna Invoice**

Klarna (Approved)  
Klarna (Denied)  
Klarna (Pending -> Approved)  
Klarna (Pending -> Denied)

**Maestro**

Card number 6799851000000032  
Expiry Date 12/2020  
CVC 123

**MasterCard**

Card number 5454545454545454 No 3D Secure  
Expiry Date 12/2020  
CVC 123

Card number 5212345678901234 3D Secure  
Expiry Date 12/2020  
CVC 123

**Visa**

Card number 4200000000000000 No 3D Secure  
Expiry Date 12/2020  
CVC 123

Card number 4012001037461114 3D Secure  
Expiry Date 12/2020  
CVC 123

**V PAY**

Card number	48220000000000000003
Expiry Date	12/2020
CVC	123

## 10 Errors and their Solutions

You can find detailed information under <http://www.sellxed.com/en/fag>. Should you not be able to solve your problem with the provided information, please contact us directly under: <http://www.sellxed.com/en/support>

### 10.1 The Referrer URL appears in my Analytics Tool

When a customer and the notification are redirected via Header Redirection, the Open Payment Platform Referrer URL might appear in your Analytics Tool thus hiding the original traffic source. However, most Analytic Tools are able to minimize this problem.

In case you are using Google Analytics as reporting tool, this step by step guide may help you to exclude the URLs: [under bullet point 4](#).

# 11 Compatibility with Third-Party Plugins

The plugins listed below are compatible with our payment modules and allow you to handle certain tasks in a easier way.

## 11.1 Birthday and gender in Shopware

For certain payment service providers it is necessary to check the birthday an the gender of a customer. Shopware does not check this by default. To enable these checks go to "Configuration > Basic Settings > Frontend > Login / Registration" and check the following parameters:

- Show Birthday Field
- Birthday is required
- Show "I am" select field

## 12 Error Logging

The module will log different unexpected errors or information depending on the configured level. If there is any issue with the module, this log can help identify the cause.

### 12.1 Log Levels

You can configure the log level in the Open Payment Platform settings.

- Error: Logs unexpected errors only. (Default)
- Info: Logs extended information.
- Debug: Logs information helpful for debugging.

### 12.2 Log Location

The log file is stored in the Shopware log directory. Please make sure the path exists and it is writable by the webserver. (Default Path: {shopRootDirectory}/logs or {shopRootDirectory}/var/log)

## 13 Advanced Information

This section of the manual is for advanced usage of the module. The content is for advanced users with special requirements. Everything in this section is optional and not required for the daily usage of the module.

### 13.1 Transaction Object

This section describes how to extract information from a transaction, if you need it for further processing. E.g. You require more information of the transaction for further processing an order in your erp system.

The code snippets in this section assume your script resides in the root folder of the shop with the default shop folder structure.

Have Shopware initialized in your script, this is required for the database connection.

```
require __DIR__ . '/autoload.php';
use Shopware\Kernel;
$environment = 'production';
$kernel = new Kernel($environment, false);
$kernel->boot();
```

Register the module classes.

```
$pluginPath = 'engine/Shopware/Plugins/Local/Frontend/CwbOPPCw';
Shopware()->Loader()->registerNamespace('Customweb', 'Customweb/');
Shopware()->Loader()->registerNamespace('CwbOPPCw_Helpers', $pluginPath .
'/Helpers/');
Shopware()->Loader()->registerNamespace('CwbOPPCw_Entities', $pluginPath
. '/Entities/');
Shopware()->Loader()->registerNamespace('CwbOPPCw_Components',
$pluginPath . '/Components/');
Shopware()->Loader()->registerNamespace('Shopware\Components\Api',
$pluginPath . '/Components/Api/');
```

```
require_once $pluginPath . '/Library/loader.php';
Customweb_Core_Util_Class::registerClassLoader(function ($className){
    return Shopware()->Loader()->loadClass($className);
});
```

To load old transactions register a legacy class loader.

```
Customweb_Core_Util_Class::registerClassLoader(function($className){
    if(strpos($className, 'OPPCw') === 0){
        $fileName = substr($className, strpos($className, '
if(file_exists('engine/Shopware/Plugins/Local/Fronte
```

```
        require_once 'engine/Shopware/Plugins/Local/  
        return true;  
    }  
}  
return false;  
});
```

Now you can load the transaction and then extract the transactionObject.

Load the transaction by Id:

```
$transactionById = CwbOPPCw_Helpers_Util::loadTransaction  
($transactionId);  
$transactionObject = $transactionById->getTransactionObject();
```