

Installation Manual for Computop Shopware

This manual describes the installation and usage of the Computop extension for Shopware.

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Table of Contents

1	Introduction	5
1.1	Process of the Installation	5
2	Configuration of the Payment Module and the Server	7
2.1	Configuration of the Payment Module	7
3	Module Installation and Update in the Shopware Shop	8
3.1	Installation	8
3.2	Updates and Upgrades	8
3.2.1	Update Checklist	8
3.2.2	Update Instructions	9
3.2.3	Updated Plugin from the ComputopCw to the CwbComputopCw Version.	10
4	Module Configuration in the Shopware Shop	11
4.1	Configuration of the Main Module	11
4.2	Configuration of the Payment Method	11
4.3	Assigning the Payment Method to the Shipping Costs	12
4.4	Shop ID	13
4.5	Order Prefix	14
4.6	Selecting the Authorisation Method	14
4.7	Direct Capturing of Transactions	14
4.8	Uncertain Status Status	14
4.9	Optional: Validation	14
4.10	Multi-Shop Set-Up	15
4.10.1	Usage of the Integrated Multishop Functionality of Shopware	16
5	Settings / Configuration of Payment Methods	17
5.1	General Information About the Payment Methods	17
5.2	Information on Payment Status	17
5.2.1	Order status "pending" / imminent payment (or similar)	17
5.2.2	Order status "cancelled"	17
5.3	Payment Methods	18
5.4	MasterPass Integration: What to keep in mind	18
5.4.1	Integration Possibilities for MasterPass	18
5.4.2	Checkout: MasterPass Learn More Button	19
5.4.3	Additional information	20

6	The Module in Action	21
6.1	Capturing / Canceling of Orders	21
6.1.1	Capturing Orders	21
6.1.2	Cancellation	21
6.2	Useful Transaction Information on the Order	22
6.3	Using invoice details of a processor	22
6.3.1	Shopware Order confirmation (E-Mail)	22
6.3.2	Shopware Invoice (PDF)	23
6.3.3	Shopware-Backend (Transaction details)	23
6.3.4	Shopware Success-Page	23
6.4	Refunds	24
6.5	Usage Abo Commerce / Recurring Payments	26
6.6	Usage of the Alias Managers / Token Solution	26
7	Getting the Credit Card Data via Shopware REST API	28
8	Set-up a cron job to activate the timed operations	29
9	Testing	30
9.1	Test Data	30
9.2	Testing - Computop Simulation Mode	32
10	Errors and their Solutions	33
10.1	The Referrer URL appears in my Analytics Tool	33
11	Compatibility with Third-Party Plugins	34
11.1	Birthday and gender in Shopware	34
12	Error Logging	35
12.1	Log Levels	35
12.2	Log Location	35
13	Advanced Information	36
13.1	Transaction Object	36

1 Introduction

This manual explains the installation, configuration and usage of the payment module for Shopware and Computop.

Before beginning with the installation, please make sure that you are in possession of all necessary data:

- You should have received a Merchant ID from Computop for the test account. Furthermore, you have received the corresponding user name and password
- Encryption password and HMAC-Key
- An Analytics Password which you require for logging into Computop Analytics
- Shopware payment module by sellxed.com/shop
- Access data to your server and shop

In case you don't yet have a contract with Computop, you can gladly acquire it directly through us.

1.1 Process of the Installation

In this document you will find all information important for the installation of the module. It is important that you strictly follow the check-list. Only by doing so, can a secure usage in correspondence with all security regulations be guaranteed.

1. Basic configuration of the server including the setting up of the notify script
2. Configuration of the basic settings of the payment module
3. Configuration of the payment methods
4. Carrying out of a test purchase with the attached [test data](#) at the end of this document
5. If the test was successful, your account can be activated

Installation Service

Our payment plugins should have per default the correct settings for most of our customers' preferences. That means once you have entered the required credentials in the plugin configuration to connect your account to your website, the plugin should be fully operational. Should you be willing to receive detailed informations on a setting you do not know, you may contact our support team who will be able to assist you further.

Our support team is at your disposal during regular business hours at: <http://www.sellxed.com/support>. Furthermore, you have the option of ordering our installation service. We will make sure the plugin is installed correctly in your shop: <http://www.sellxed.com/shop/de/integration-und-installation.html>

.htaccess Directory Protection

In order to test the module, any kind of directory protection or IP blocking on your server must be deactivated. This is crucial; otherwise the payment feedback of Computop might not get through to the shop.

2 Configuration of the Payment Module and the Server

In order to perform the configuration of the [main module](#) of Shopware, the following information is necessary. You should have received the information from Computop.

- Computop Live Merchant ID
- Computop Live Encryption Key
- Computop Live Signature Passphrase

Enter the credentials directly inside the configuration of the [main module](#). After you performed some test payments, you can switch between Live Mode and Test Mode.

2.1 Configuration of the Payment Module

For the usage of the gateway in your shop, fill in all received access data at its corresponding place in the [main module](#) and in the [payment methods](#).

Hidden Mode

Please Note if you use hidden this poses additional PCI requirements to your shop that have to be met. Get in touch with Computop to get additional information.

Also if you use Hidden in your Module please advise Computop that they are able to configure your paynow settings accordingly.

3 Module Installation and Update in the Shopware Shop

3.1 Installation

At this time you should already be in possession of the module. Should this not be the case, you can download the necessary files in your customer account in the [sellxed shop](#) (Menu "My Downloads Downloads"). In order to download the module in your shop, please carry out the following steps:

1. Download the plugin. The download can be found in your sellxed.com account under "My Downloads".
2. Unzip the archive you have just downloaded.
3. In the unzipped folder navigate to the folder "files"
4. For some shops there are different versions of the plugin provided. If this is the case open the folder which corresponds to your shops version.
5. Using your preferred FTP client upload **entire content** of this folder into the root directory of your shop. For some shops there is a specific folder containing the plugins. If thats the case upload the plugin into this folder. Make sure that the folders aren't replaced but merely merged.
6. If you haven't yet done so, log back into your shop.

3.2 Updates and Upgrades

You have direct and unlimited access to updates and upgrades during the duration of your support contract. In order to receive constant information about available updates we ask you to subscribe to our RSS feed that we publish for your module. More information regarding the subscription of this RSS feed can be found under: http://www.sellxed.com/en/updates_upgrades

We only recommend an update if something doesn't work in your shop, if you want to use new feature or if there is a necessary security update.

3.2.1 Update Checklist

We ask you to strictly comply with the checklist below when doing an update:

1. Always do a back up for your database and your files in your shop
2. Use always a test system to test the update process.
3. Wait until all the files are copied to the shop, clear the cache if there is one in your shop and then visit the configuration page of the main module so that the update process will be initialized.

Do not do updates directly in the live environment

Please test the update procedure first in your test shop. Our support team is able and willing to help you if you experience problems with the update process. However, if you decide to perform the update directly in your live shop there is the possibility of a downtime of the shop of more than two days depending on the availability of our support if you do not want to book our [complementary support](#).

Depending on the version it could be that the database has to be migrated. We recommend you therefore, to perform the updates in times when the shop is not visited too frequently by your customers

3.2.2 Update Instructions

Please always read the update instruction. They can be found on the plugin page in the shop under the section change log on the lower end of the page. If there are no special remarks, you can proceed by just overwriting the files in your system

3.2.3 Updated Plugin from the ComputopCw to the CwbComputopCw Version.

We plan to release this plugin in the shopware store in the near future. To make this possible we had to apply some changes to our code. Most important a prefix for our PHP classes is required and the plugin folder had to be renamed. To update to this new version simply overwriting the existing files is not possible. This section describes the steps required to update the module in detail.

Do not do updates directly in the live environment

Please test the update procedure first in your development system. So you can ensure the update is working correctly.

Multiple Plugins

If you are using multiple plugins from us. You need to update all of them to the new version.

1. Activate the maintenance mode of the shop.
2. Make a back up for your database and your files in your shop. **Without this you will not be able to revert to the old version, if anything goes wrong.**
3. Upload the new plugin files.
4. Deactivate the existing plugin. **Do not deactivate the old plugin yet.**
5. Install and activate the new plugin.
6. If you have custom CSS or template files for the plugin, adapt the changes to the new plugin.
7. If you are using the Shopware API endpoint of this plugin, update the URL to new endpoint.
8. Verify the main and method settings.
9. Deinstall the old plugin.
10. Delete the files of the old plugin. The following files/folders must be removed, if they exist:
 - engine/Shopware/Plugins/Local/Frontend/ComputopCw
 - engine/Library/Customweb
 - engine/Library/Crypt
 - engine/Library/File
 - engine/Library/Math
 - engine/Library/Mobile
 - engine/Library/Net
 - engine/Library/PhoneNumber
 - engine/Library/System
 - engine/Library/loader.php
 - engine/Library/openssl.cnf
11. Make a test transaction to verify everything is working correctly.
12. Deactivate the maintenance mode of the shop.

4 Module Configuration in the Shopware Shop

The configuration consists of two steps. The first step is the configuration of the main module with all the basic settings (cf. [Configuration of the Main Module](#)). During the second step you can then carry out individual configurations for each [payment method](#). This allows for full flexibility and perfect adaptation to your processes.

Create back-ups!

Please create a back-up of the main directory of your shop. In case of problems you will then always be able to return your shop to its original state.

We furthermore recommend testing the integration on a test system. Complications may arise with third party modules installed by you. In case of questions, our support is gladly at your disposal.

4.1 Configuration of the Main Module

In order to install the main module search for Computop under **Settings > Plug-in Manager**. Click on the + symbol in order to begin the installation process. Afterwards, click the "edit" symbol and configure the main module.

Enter the individual options which you partly may have already used for the configuration of the administration interface of Computop. Should an option not be clear to you, you can click on the question mark and will find further information on the settings.

4.2 Configuration of the Payment Method

After having configured the main module, you will find all payment methods under **Settings > Payment Methods**. Activate each payment method you wish to offer in your shop. You can save individual settings for each payment method (and for each shop in case of a multi-shop set-up) and thereby optimally adapt the payment methods to your existing processes. The most central options are described in more detail further below.

The screenshot shows the configuration interface for a payment method in a German shop. The page title is 'Hauptshop Deutsch'. The configuration options are as follows:

Field	Value
Autorisierungsmethode:	Hidden Authorization (Authorization Interface)
Authorized Status:	Komplett bezahlt
Uncertain Status:	Der Kredit wurde vorlaeufig akzeptiert.
Cancelled Status:	Vorgang wurde abgebrochen.
Captured Status:	Don't change order status
Kundenadresse:	Keine Adresse senden
Capturing:	Directly after order
Minimaler Gesamtbetrag:	
Maximaler Gesamtbetrag:	
New Order Status:	Offen
Validation:	Nach dem Wählen der Zahlungsart

Figure 4.1: Configuration of the Payment Method

4.3 Assigning the Payment Method to the Shipping Costs

In order for the transactions and the shipping costs to be matched correctly to the payment methods you need to assign the payment methods to the shipping methods. Go to settings > shipping costs. Open **all** the shipping costs and add a payment method.

Figure 4.1: Assigning the Payment Method to the Shipping Method.

Attributing Payment Methods to the Shipping Method

Depending on the amount of delivered payment methods, it may be that certain payment methods can't be attributed to a specific shipping method as not all payment methods can be displayed. This is a known bug of Shopware. Merely the first 30 payment methods are displayed. Please delete all payment methods that you don't need and then all other payments will be displayed.

4.4 Shop ID

In the case of a multi-store set up (cf. [chapter: Multi-Store](#)), the parameter Shop ID identifies the

shop's request and, therefore, redirects the feedback of Computop based on the shop ID.

4.5 Order Prefix

With the option order prefix you can define your own order scheme for the transmission to Computop. This option helps you identify to which shop a transaction the back-end of Computop is related to. The tag "{id}" will automatically be replaced by the consecutive order number.

4.6 Selecting the Authorisation Method

You can choose between two options of authorizing credit card payments. By selecting one of the two under the option 'Authorisation Methods', you define how you want to process the individual payment methods.

Further information on the various authorisation methods can be found on our [sellxed website](#).

Payment Processing

Please pay attention to the fact that you require the activation of further options with Computop in order to use some of the authorisation methods.

It may be that certain authorization methods are not available for every payment method.

Alongside the introduction of PCI 3 there are additional certification requirements in case you are using the authorization method Hidden or AJAX. Please contact Computop for further information or switch to another authorization method.

4.7 Direct Capturing of Transactions

The option "Capture" allows you to specify if you wish to debit payments directly or if you first wish to authorise them and the debit the payment at a later point.

Depending on your acquiring contract, a reservation is only guaranteed for a specific amount of time. Should you fail to debit the payment within that period, the authorisation may therefore no longer be guaranteed. Further information on this process can be found below.

Different settings between Computop and the module

It may be that settings saved in the payment modules overwrite settings saved in Computop.

4.8 Uncertain Status Status

You can specifically label orders for which for example no 3D-Secure verification nor any other security mechanism was carried out. This allows you to manually control the order before shipment.

4.9 Optional: Validation

Note: It can be that this option is not visible in your module. In this case just ignore this section.

With the option 'Validation' you can define the moment when the payment method should be made visible to the customer during the checkout process. This setting is relevant for modules where the usage depends on the customer's compliance with specific preconditions. For example, if a solvency check has to be carried out or if the payment method is only available in certain countries. You have the choice between these options:

- **Validation before the selection of the payment method:** A validation verification is carried out before the customer selects the payment method. If he or she does not fulfill the requirements, the payment method is not displayed
- **Validation after selection of the payment method:** The verification of the compliance occurs after the selection of the payment method and before the confirmation of the order
- **During the authorisation:** The validation verification is carried out by Computop during the authorisation process. The payment method is displayed in any case

4.10 Multi-Shop Set-Up

The payment module is designed for the usage of one Computop contract for several shops. It must be differentiated, however, between the case of an integrated multi-shop functionality and independent shops:

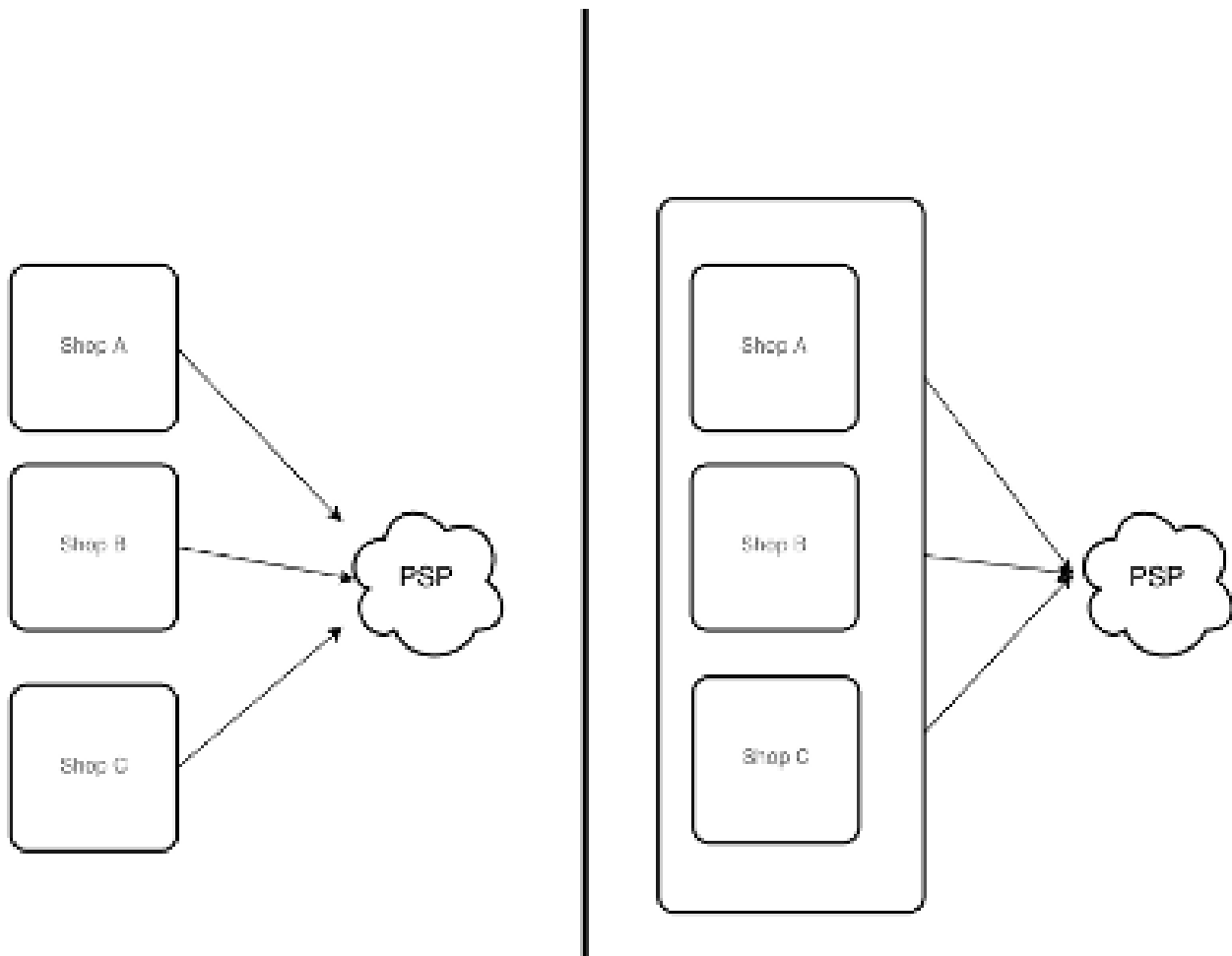


Figure 4.1: Multi-shop set-up

Licensing

In the case of independent shops, you require a payment module license for each shop. For scale prices, please contact us directly.

4.10.1 Usage of the Integrated Multishop Functionality of Shopware

The payment module supports the multishop feature of Shopware. No further modifications are necessary. The module automatically recognizes the shop the order belongs to. In order for the multishop functionality to work, it is, however, necessary that the individual sub-shops within Shopware have been configured correctly.

5 Settings / Configuration of Payment Methods

5.1 General Information About the Payment Methods

All sellxed payment modules are delivered with the most common payment methods. In case a desired payment method is not included per default, please contact us directly.

In order to be able to use a payment method, it must be activated in your account with Computop as well as in your shop. Information about the configuration of the payment methods can be found further above.

Below you can find important information for specific payment methods that deviate from the standard process.

5.2 Information on Payment Status

For each payment method you can define an initial payment status (status for authorized payments etc.). You hereby define the payment status for each state depending on the processing type of the order (captured, authorized, etc.). It's the initial status which the order assumes. Depending on the mutation carried out by you, the status can change.

Important info regarding Order Status

Never set the status to **Pending Computop** or any similar pending status which is implemented by the module.

5.2.1 Order status "pending" / imminent payment (or similar)

Orders with the status 'pending Computop' are pending orders. Orders are set to that status if a customer is redirected in order to pay but hasn't returned successfully or the feedback hasn't reached your shop yet (Customer closed window on the payment page and didn't complete payment). Depending on the payment method these orders will automatically be transformed into cancelled orders and the inventory will be cleared (so long as the Cronjob is activated). How long this takes depends on the characteristics of the payment method and cannot be configured.

If you have a lot of pending orders it usually means that the notifications from your webserver to Computop are being blocked. In this case check the settings of your firewall and ask the Hoster to activate the IPs and User Agents of Computop.

5.2.2 Order status "cancelled"

Orders with the status "cancelled" have either been set to that status automatically due to a timeout, as described above, or have been cancelled directly by the customer.

5.3 Payment Methods

The modules differentiate between the standard and the professional version. In the professional version, all payment methods available for Computop are integrated. With the standard version, however, you only receive the most common payment methods. Should a desired payment method not be available, please contact us directly.

5.4 MasterPass Integration: What to keep in mind

If you integrate MasterPass as a payment method in your shop, you have two integration options: External and Standard Checkout. When using External Checkout, the customer does not have to provide address data during checkout. The customer only needs a MasterPass account and the data will be transmitted by MasterPass. In order to use this option as a merchant, you have to activate this payment method with Computop.

Please keep in mind, that using additional functions such as address transmission through MasterPass, may require the activation of the respective options through Computop aktiviert.

In order to use MasterPass in compliance with the MasterCard guidelines, please read the following information carefully before using this payment method.

5.4.1 Integration Possibilities for MasterPass

MasterPass can be integrated as a normal payment method with redirection to Computop or as an external checkout.

5.4.1.1 MasterPass as a Payment Method

If you like to integrate MasterPass as a normal payment method, activate the payment method as usual (see [Configuration of the payment method](#)). In this scenario the customer will first be redirected to MasterPass and then to the wallet of the issuer.

5.4.1.2 MasterPass as External Checkout

If you integrate MasterPass as an external Checkout, you can minimize the steps towards the payment radically. The address transfer and the creation of the account is processed via MasterPass. If you activate the external checkout, there appears a button in the basket with which you can jump after the login directly to the last step of the order confirmation. The creation of the account happens in the background.

For the activation of the external checkout go to **Configuration > Computop** . There you'll find all settings for the external checkout:

The screenshot shows the configuration interface for an external checkout. On the left, a sidebar contains a 'Scope der Konfiguration' dropdown set to 'Standardkonfiguration' and a 'Shops verwalten' link. Below this are 'PSP' and 'Externer Checkout' sections. The main area is titled 'Externer Checkout' and features a 'MasterPass' section. This section includes four rows of configuration options, each with a label, a control, and a '[STORE VIEW]' link:

- Active ***: A checked checkbox. Below it is a tip: 'Markieren Sie dieses Feld um den externen Checkout zu aktivieren.'
- Sort Order ***: A text input field containing the number '0'. Below it is a tip: 'Legen Sie die Reihenfolge fest, in der externe Checkouts angezeigt werden sollen.'
- Minimal Order Total ***: An empty text input field. Below it is a tip: 'Define a minimal order total for this checkout to be available.'
- Maximal Order Total ***: An empty text input field. Below it is a tip: 'Define a maximal order total for this checkout to be available.'

Figure 5.1: Activation of the external checkout.

MasterPass as external checkout is not for all cases available. If this point in the manual doesn't appear, please make sure to contact us.

5.4.2 Checkout: MasterPass Learn More Button

When using MasterPass as a payment method for standard checkout, it is mandatory to link to the MasterPass Learn More Page. In order to do this, navigate to [Payment Method Configuration](#). Paste the link for the Learn More Page into the field 'Description' for the respective languages. The field 'Learn More' will now be displayed when choosing a payment method.

We have already collected the most important links for you. You only have to copy and paste the links into the description field:

- German: [Mehr Erfahren](https://www.mastercard.com/mc_us/wallet/learnmore/de/DE/)
- French: [apprendre plus](https://www.mastercard.com/mc_us/wallet/learnmore/fr/FR/)
- English: [Learn More](https://www.mastercard.com/mc_us/wallet/learnmore/en/DE/)
- Spanish: [aprender más](https://www.mastercard.com/mc_us/wallet/learnmore/en/ES/)
- Italian: [saperne di più](https://www.mastercard.com/mc_us/wallet/learnmore/it/IT/)
- Dutch: [Leer Meer](https://www.mastercard.com/mc_us/wallet/learnmore/nl/NL/)

Aktiviert	<input type="text" value="Aktiviert"/>	[STORE VIEW]
	▲ Diese Zahlungsmethode aktivieren	
Titel	<input type="text" value="MasterPass"/>	[STORE VIEW]
	▲ Name der Zahlungsmethode	
Beschreibung	<pre>Mehr Erfahren</pre>	[STORE VIEW]
	▲ Beschreibung der Zahlungsmethode	

Figure 5.1: Example for entering a description (Magento). These settings are to be found in the payment method configuration for MasterPass.

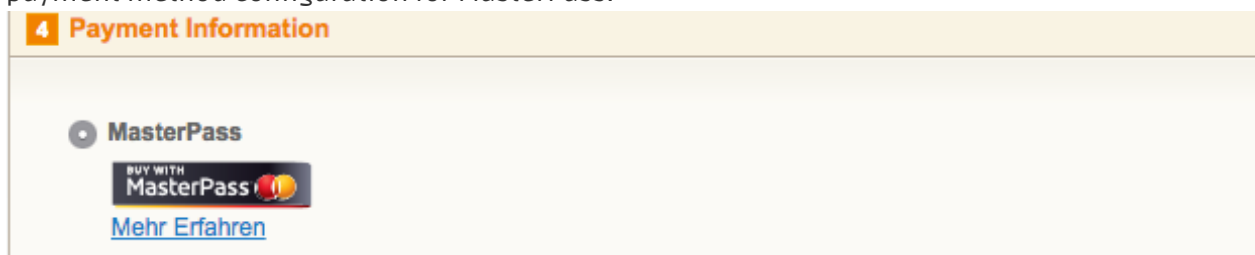


Figure 5.1: The Learn More Page link should appear in the frontend.

Links for additional languages can be found in this document: <https://developer.mastercard.com/...>

5.4.3 Additional information

General and additional information on using the MasterPass trademark and logo in your webshop are available in the official MasterPass Merchant Branding Requirement Document, which you can access here: <https://developer.mastercard.com/...>

6 The Module in Action

Below you will find an overview over the most important features in the daily usage of the Computop module.

6.1 Capturing / Canceling of Orders

6.1.1 Capturing Orders

Please note

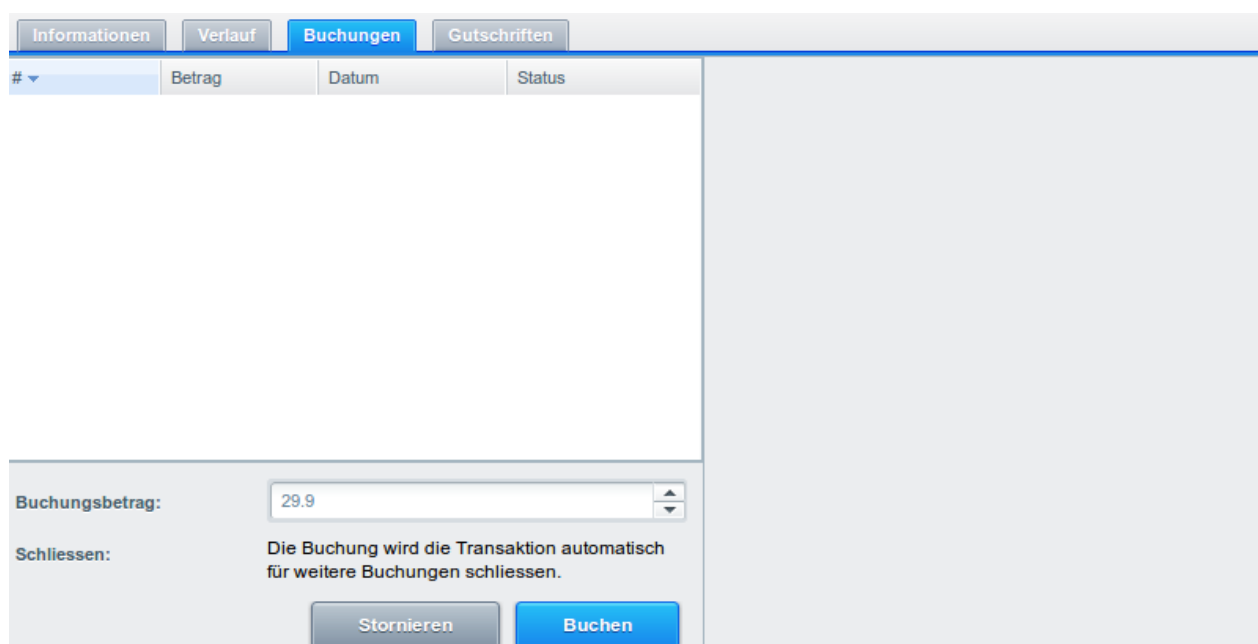
The transaction management between your shop and Computop is not synchronized. If you capture payments with Computop, the status in the shop will not be updated and a second capturing in the shop is not possible.

In order to be able to capture orders, you must make sure that you have set 'Capturing' to **deferred** in the configuration of the [payment method](#).

Open the order you wish to capture and switch to the tab **Transactions**. Here you will find the tab **Captures**. Enter the amount you wish to debit from the customer's card. By clicking **Capture**, a direct capturing of the order occurs with Computop.

6.1.2 Cancellation

By clicking the button **Cancel**, you delete the initial authorization on the customer's card. The pre-authorized amount is released from the customer's card.



#	Betrag	Datum	Status
---	--------	-------	--------

Buchungsbetrag:

Schliessen: Die Buchung wird die Transaktion automatisch für weitere Buchungen schliessen.

Figure 6.1: Capturing/Cancellation of orders in Shopware

6.2 Useful Transaction Information on the Order

In each order, processed via the sellxed module, you can find an overview over the most important information about the transaction as well as a transaction history.

In order to get to the transaction information, open the order and switch to the tab **Transactions**. Here you will find all authorization attempts and the related information.

The screenshot shows the 'Bestellungs-Details: 20006' window. The 'Transaktionen' tab is selected, showing a table with the following data:

#	Datum	Zahlungsmethode	Ist Autorisiert	Betrag
19	20.11.2013 11:06:11	Visa	aktiv	29,90

Below the table, the 'Informationen' tab is active, displaying the following transaction details:

Autorisierungsbetrag:	29.9	Transaktion verbucht:	Ja
Währung:	EUR	Transaktion bezahlt:	Ja
Zahlungsmethode:	VISA	Kartenummer:	xxxx xxxx xxxx 0111
Zahlungsid:	80C26IAU017rUAj3v7fQAn6fQnGb	Kartenablaufdatum:	10/24
Verbuchter Betrag:	29.9	Card Type:	VISA
Transaktion autorisiert:	Ja	3D Secure:	Erfolgreich
Transaktion ist unsicher:	Nein		

Figure 6.1: Transaction Information in Shopware.

6.3 Using invoice details of a processor

In the following context you can view or embed the "payment details" of for example an "Open Invoice" transaction:

6.3.1 Shopware Order confirmation (E-Mail)

Please add the following code block into your Shopware email template, if you want to send the payment details of the processor in the mail confirmation sent to the customer:

1. HTML Mailtemplate

```
{if $paymentInformationHtml}

    {$paymentInformationHtml}

{/if}
```

2. PLAIN Mailtemplate

```
{if $paymentInformationPlain}

    {$paymentInformationPlain}

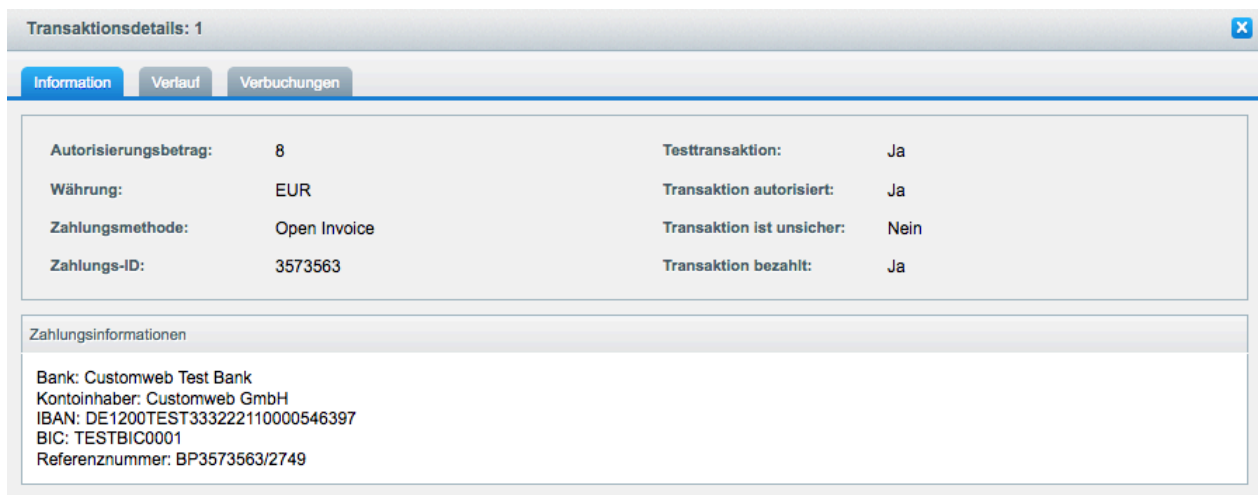
{/if}
```

6.3.2 Shopware Invoice (PDF)

Due to technical limitations, it is currently not possible to display the "payment information" here.

6.3.3 Shopware-Backend (Transaction details)

You can view the payment and transaction details in Shopware under **Customer > Payments > Computop**.



Transaktionsdetails: 1

Information | Verlauf | Verbuchungen

Autorisierungsbetrag:	8	Testtransaktion:	Ja
Währung:	EUR	Transaktion autorisiert:	Ja
Zahlungsmethode:	Open Invoice	Transaktion ist unsicher:	Nein
Zahlungs-ID:	3573563	Transaktion bezahlt:	Ja

Zahlungsinformationen

Bank: Customweb Test Bank
 Kontoinhaber: Customweb GmbH
 IBAN: DE1200TEST333222110000546397
 BIC: TESTBIC0001
 Referenznummer: BP3573563/2749

Figure 6.1: Transaction details within Shopware.

6.3.4 Shopware Success-Page

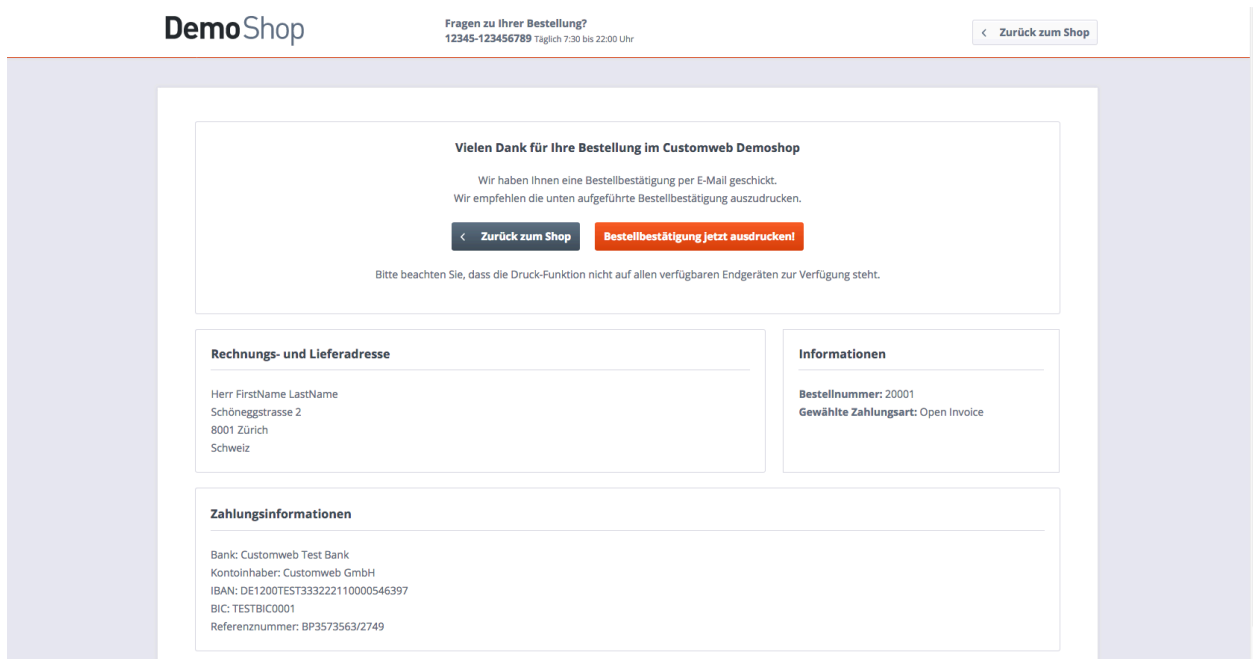


Figure 6.1: Payment informations on the Shopware "Success-Page".

6.4 Refunds

You can refund already captured transactions and automatically transmit them to Computop. In order to do so, open the order. Switch to the tab **Transactions**. A new window will open up in which you must then switch to the tab **Refunds** in order to refund orders.

To refund a line item you need to enter the quantity you wish to refund. By clicking **Refund**, the refund is automatically transmitted to Computop. It will then be refunded via the payment method the customer chose for the transaction.

Transaktionsdetails: 23
X

Information
Verlauf
Verbuchungen
Gutschrift

#	Betrag	Datum	Status

Name	SKU	Typ	MwSt.	Menge	Total (exkl. MwSt.)	Total (inkl. MwSt.)
ELASTIC MÜTZE	SW10153	product	19.00 %	1	12.56	14.95
Standard Versand	shipping	shipping	19.00 %	1	3.28	3.9
Total gutgeschriebener Betrag						18.85

Transaktion für weitere Rückvergütungen schliessen
 Rückerstattung

Figure 6.1: Refunding Orders in Shopware.

Please note that you can't refund more than 100% of the original amount.

6.5 Usage Abo Commerce / Recurring Payments

Abo-Commerce increases long-term customer loyalty. Customers can choose as many products as they wish and have them home to them in cycles of their choice. The advantage for customers: products that are required regularly are automatically delivered to their home.

Shopware offers you the possibility of offering Abo Commerce in your shop. In order to do so, a special module has been developed by Shopware ([Abo Commerce Module](#)). All sellxed payment modules are compatible with the Abo Commerce module of ____shopSystemName____. In case of questions concerning the Abo Commerce Module, please contact Shopware directly.


Abo Commerce requires the additional option with Computop

The usage of Abo Commerce requires the activation of additional options with Computop.

6.6 Usage of the Alias Managers / Token Solution

With the Alias Manager, your customers can securely save their credit cards with Computop for later purchases. You can enable this by activating the option "Alias Manager" in the configuration of the [Payment Method](#). The customer can then choose from his or her saved credit cards without having to re-enter all the details.

Zahlungs-Formular

Saved cards: 



You may choose one of the cards you paid before on this site.

Karteninhaber*

Bitte geben Sie den Karteninhaber auf Ihrer Kreditkarte ein.

Kartennummer*

Bitte geben Sie hier die Kartennummer Ihrer Kreditkarte ein.

Karten Ablaufdatum*  

Wählen Sie das Ablaufdatum Ihrer Karte aus.

CVC Code*

Bitte geben Sie hier den CVC Ihrer Karte ein. Sie finden diesen auf der Rückseite Ihrer Kreditkarte.

Figure 6.1: Alias Manager Usage in Shopware

Please note!

The usage of the Alias Managers requires the activation of the correct option with Computop. To do so, please contact the support directly.

7 Getting the Credit Card Data via Shopware REST API

When connecting ERP systems to Shopware it may be that further information is required via Shopware API. The sellxed modules provide you with a lot of payment information also via Shopware REST API.

Basic Information about the usage of the REST API of Shopware can be found in the [Shopware Developers Guide](#).

The service can be called up under `https://www.shop-url.com/api/CwbcomputopcwTransactions`. The call of the above URL leads to the listing of all transactions. By adding the Transaction ID you can filter by the corresponding Transaction ID. The Transaction ID can be found in the order overview (Customer > Payments > Computop)

Additionally, you can also access the transaction via the Payment ID (transmitted through Computop). To do so, the parameter 'usePaymentId=1' has to be added as a parameter to the URL.

8 Set-up a cron job to activate the timed operations

To activate the timed operations of the plugin (e.g. update service, deleting pending orders, etc.) make sure that you set up the Shopware Cron engine. Especially the update function allows you to automatically retrieve additional information or changes of your order directly via the API of Computop. For payment methods which use a delayed authorisation process this is mandatory. Please note it could be that in order to use the update feature it may be necessary that Computop activates additional options in your account.

The module uses the standard cron engine of Shopware. More information regarding the set up can be found here: https://community.shopware.com/Cronjobs_detail_1102.html.

9 Testing

Before switching from test to live mode it is important that you test the module extensively. You can find all relevant test credit card data under: <http://www.sellxed.com/de/testen>.

Testing

Do not forget to switch the operating mode from test to live after having successfully tested the module.

9.1 Test Data

In the following section you can find the test data for the various payment methods:

Credit Card

Card number	5399999999999999	Mastercard
Expiry Date	12/2020	
CVC	123	
Card number	4900000000000003	Visa
Expiry Date	12/2020	
CVC	123	

Credit Card (Be2Bill)

Card number	5399999999999999	Mastercard
Expiry Date	12/2020	
CVC	123	
Card number	4900000000000003	Visa
Expiry Date	12/2020	
CVC	123	

PayU CEE

Card number	4355084355084358	Visa
Expiry Date	12/2020	
CVC	000	

Open Invoice

Procedure	Use any valid German address. The first two attempts are successful. The third will fail.	BillPay
Company	Must be empty	BillSAFE: Accepted
Firstname	Paul	
Lastname	Positiv	
Street	Teststr. 4	
Post Code	49084	

City	Osnabrück	
Phone	095198009	
Test Data	http://developers.klarna.com/en/testing/invoice-and-account	Klarna
Customer ID	customer1	Paymorrow: Accepted
Company	Must be empty	
Gender	FEMALE	
Firstname	Julia	
Lastname	Tester	
Street	Aalener Str. 57	
Post Code	73492	
City	Rainau	
Country	DE	
Phone	07361889969	
E-Mail	customerEmail@domain.com	
Birthday	1987-10-25	
Last Name	Wischnewski	RatePay: B2C
First Name	Hans-Jürgen	
Birthday	1973-12-27	
Street	Müllerstraße 137	
Postcode	13353	
City	Berlin	
Country	DE	
Phone	03018425165	
Company Name	Imperium UG	RatePay: B2B
Sales Tax Number	DE123456789	
Last Name	Descartes	
First Name	René	
Birthday	1973-12-27	
Street	Odeonplatz 1	
Postcode	80539	
City	München	
Country	DE	
Phone	08945687541	

Direct Debits

		Direct
Last Name	Wischnewski	RatePay: B2C
First Name	Hans-Jürgen	
Birthday	1973-12-27	
Street	Müllerstraße 137	
Postcode	13353	
City	Berlin	
Country	DE	
Phone	03018425165	

Company Name	Imperium UG	RatePay: B2B
Sales Tax Number	DE123456789	
Last Name	Descartes	
First Name	René	
Birthday	1973-12-27	
Street	Odeonplatz 1	
Postcode	80539	
City	München	
Country	DE	
Phone	08945687541	
BIC	BYLADEM1ROS	InterCard: Accepted
IBAN	DE36711500000009290701	
Customer ID	customer1	Paymorrow: Accepted
Company	Must be empty	
Gender	FEMALE	
Firstname	Julia	
Lastname	Tester	
Street	Aalener Str. 57	
Post Code	73492	
City	Rainau	
Country	DE	
Phone	07361889969	
E-Mail	customerEmail@domain.com	
Birthday	1987-10-25	

9.2 Testing - Computop Simulation Mode

Any kind of payment method can be tested with our modules. The "Operation Mode" corresponds to the simulation mode with Computop. Payments with a total of less than 10'000 EUR are always accepted.

10 Errors and their Solutions

You can find detailed information under <http://www.sellxed.com/en/faq>. Should you not be able to solve your problem with the provided information, please contact us directly under: <http://www.sellxed.com/en/support>

10.1 The Referrer URL appears in my Analytics Tool

When a customer and the notification are redirected via Header Redirection, the Computop Referrer URL might appear in your Analytics Tool thus hiding the original traffic source. However, most Analytic Tools are able to minimize this problem.

In case you are using Google Analytics as reporting tool, this step by step guide may help you to exclude the URLs: [under bullet point 4](#).

11 Compatibility with Third-Party Plugins

The plugins listed below are compatible with our payment modules and allow you to handle certain tasks in a easier way.

11.1 Birthday and gender in Shopware

For certain payment service providers it is necessary to check the birthday an the gender of a customer. Shopware does not check this by default. To enable these checks go to "Configuration > Basic Settings > Frontend > Login / Registration" and check the following parameters:

- Show Birthday Field
- Birthday is required
- Show "I am" select field

12 Error Logging

The module will log different unexpected errors or information depending on the configured level. If there is any issue with the module, this log can help identify the cause.

12.1 Log Levels

You can configure the log level in the Computop settings.

- Error: Logs unexpected errors only. (Default)
- Info: Logs extended information.
- Debug: Logs information helpful for debugging.

12.2 Log Location

The log file is stored in the Shopware log directory. Please make sure the path exists and it is writable by the webserver. (Default Path: {shopRootDirectory}/logs or {shopRootDirectory}/var/log)

13 Advanced Information

This section of the manual is for advanced usage of the module. The content is for advanced users with special requirements. Everything in this section is optional and not required for the daily usage of the module.

13.1 Transaction Object

This section describes how to extract information from a transaction, if you need it for further processing. E.g. You require more information of the transaction for further processing an order in your erp system.

The code snippets in this section assume your script resides in the root folder of the shop with the default shop folder structure.

Have Shopware initialized in your script, this is required for the database connection.

```
require __DIR__ . '/autoload.php';
use Shopware\Kernel;
$environment = 'production';
$kernel = new Kernel($environment, false);
$kernel->boot();
```

Register the module classes.

```
$pluginPath = 'engine/Shopware/Plugins/Local/Frontend/CwbComputopCw';
Shopware()->Loader()->registerNamespace('Customweb', 'Customweb/');
Shopware()->Loader()->registerNamespace('CwbComputopCw_Helpers',
$pluginPath . '/Helpers/');
Shopware()->Loader()->registerNamespace('CwbComputopCw_Entities',
$pluginPath . '/Entities/');
Shopware()->Loader()->registerNamespace('CwbComputopCw_Components',
$pluginPath . '/Components/');
Shopware()->Loader()->registerNamespace('Shopware\Components\Api',
$pluginPath . '/Components/Api/');
```

```
require_once $pluginPath . '/Library/loader.php';
Customweb_Core_Util_Class::registerClassLoader(function ($className){
    return Shopware()->Loader()->loadClass($className);
});
```

To load old transactions register a legacy class loader.

```
Customweb_Core_Util_Class::registerClassLoader(function($className){
    if(strpos($className, 'ComputopCw') === 0){
        $fileName = substr($className, strpos($className, '
if(file_exists('engine/Shopware/Plugins/Local/Fronte
```

```
        require_once 'engine/Shopware/Plugins/Local/  
        return true;  
    }  
}  
return false;  
});
```

Now you can load the transaction and then extract the transactionObject.

Load the transaction by Id:

```
$transactionById = CwbComputopCw_Helpers_Util::loadTransaction  
($transactionId);  
$transactionObject = $transactionById->getTransactionObject();
```