

# Installation Manual for Computop Gambio

This manual describes the installation and usage of the Computop extension for Gambio.

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# 1 Introduction

This manual explains the installation, configuration and usage of the payment module for Gambio and Computop.

Before beginning with the installation, please make sure that you are in possession of all necessary data:

- You should have received a Merchant ID from Computop for the test account. Furthermore, you have received the corresponding user name and password
- Encryption password and HMAC-Key
- An Analytics Password which you require for logging into Computop Analytics
- Gambio payment module by [sellxed.com/shop](https://sellxed.com/shop)
- Access data to your server and shop

In case you don't yet have a contract with Computop, you can gladly acquire it directly through us.

## 1.1 Process of the Installation

In this document you will find all information important for the installation of the module. It is important that you strictly follow the check-list. Only by doing so, can a secure usage in correspondence with all security regulations be guaranteed.

1. Basic configuration of the server including the setting up of the notify script
2. Configuration of the basic settings of the payment module
3. Configuration of the payment methods
4. Carrying out of a test purchase with the attached [test data](#) at the end of this document
5. If the test was successful, your account can be activated

## Installation Service

Our payment plugins should have per default the correct settings for most of our customers' preferences. That means once you have entered the required credentials in the plugin configuration to connect your account to your website, the plugin should be fully operational. Should you be willing to receive detailed informations on a setting you do not know, you may contact our support team who will be able to assist you further.

Our support team is at your disposal during regular business hours at: <http://www.sellxed.com/support>. Furthermore, you have the option of ordering our installation service. We will make sure the plugin is installed correctly in your shop: <http://www.sellxed.com/shop/de/integration-und-installation.html>

## .htaccess Directory Protection

In order to test the module, any kind of directory protection or IP blocking on your server must be deactivated. This is crucial; otherwise the payment feedback of Computop might not get through to the shop.

## 2 Configuration of the Payment Module and the Server

In order to perform the configuration of the [main module](#) of Gambio, the following information is necessary. You should have received the information from Computop.

- Computop Live Merchant ID
- Computop Live Encryption Key
- Computop Live Signature Passphrase

Enter the credentials directly inside the configuration of the [main module](#). After you performed some test payments, you can switch between Live Mode and Test Mode.

### 2.1 Configuration of the Payment Module

For the usage of the gateway in your shop, fill in all received access data at its corresponding place in the [main module](#) and in the [payment methods](#).

#### Hidden Mode

Please Note if you use hidden this poses additional PCI requirements to your shop that have to be met. Get in touch with Computop to get additional information.

Also if you use Hidden in your Module please advise Computop that they are able to configure your paynow settings accordingly.

## 3 Module Installation and Update in the Gambio Shop

### 3.1 Installation

At this time you should already be in possession of the module. Should this not be the case, you can download the necessary files in your customer account in the [sellxed shop](#) (Menu "My Downloads Downloads"). In order to download the module in your shop, please carry out the following steps:

1. Download the plugin. The download can be found in your sellxed.com account under "My Downloads".
2. Unzip the archive you have just downloaded.
3. In the unzipped folder navigate to the folder "files"
4. For some shops there are different versions of the plugin provided. If this is the case open the folder which corresponds to your shops version.
5. Using your preferred FTP client upload **entire content** of this folder into the root directory of your shop. For some shops there is a specific folder containing the plugins. If thats the case upload the plugin into this folder. Make sure that the folders aren't replaced but merely merged.
6. If you haven't yet done so, log back into your shop.

### 3.2 Updates and Upgrades

You have direct and unlimited access to updates and upgrades during the duration of your support contract. In order to receive constant information about available updates we ask you to subscribe to our RSS feed that we publish for your module. More information regarding the subscription of this RSS feed can be found under: [http://www.sellxed.com/en/updates\\_upgrades](http://www.sellxed.com/en/updates_upgrades)

We only recommend an update if something doesn't work in your shop, if you want to use new feature or if there is a necessary security update.

#### 3.2.1 Update Checklist

We ask you to strictly comply with the checklist below when doing an update:



1. Always do a back up for your database and your files in your shop
2. Use always a test system to test the update process.
3. Wait until all the files are copied to the shop, clear the cache if there is one in your shop and then visit the configuration page of the main module so that the update process will be initialized.

### Do not do updates directly in the live environment

Please test the update procedure first in your test shop. Our support team is able and willing to help you if you experience problems with the update process. However, if you decide to perform the update directly in your live shop there is the possibility of a downtime of the shop of more than two days depending on the availability of our support if you do not want to book our [complementary support](#).

Depending on the version it could be that the database has to be migrated. We recommend you therefore, to perform the updates in times when the shop is not visited too frequently by your customers

### 3.2.2 Update Instructions

Please always read the update instruction. They can be found on the plugin page in the shop under the section change log on the lower end of the page. If there are no special remarks, you can proceed by just overwriting the files in your system

## 4 Module Configuration in the Gambio Shop

The configuration consists of two steps. The first step is the configuration of the main module with all the basic settings (cf. [Configuration of the Main Module](#)). During the second step you can then carry out individual configurations for each [payment method](#). This allows for full flexibility and perfect adaptation to your processes.

### Create back-ups!

Please create a back-up of the main directory of your shop. In case of problems you will then always be able to return your shop to its original state.

We furthermore recommend testing the integration on a test system. Complications may arise with third party modules installed by you. In case of questions, our support is gladly at your disposal.

### 4.1 Configuration of the Main Module

You will find the settings for the module under "**Modules > Module-Center(alt) > Computop Base Module**". Install the module and click on "Open Method Configuration". A new window should open up. Enter the individual options such as described above in the configuration of the administration interface of Computop. Should one of the options not be clear to you, you can find further information by moving the cursor to the question mark. The most central settings are explained in more detail in this manual.

#### 4.1.1 Create Pending Orders

You have the possibility of creating pending orders. In this case a temporary order will be created with the status "pending payment". This allows you to reserve the item in your shop and to transmit the identical order number as in the shop to Computop. In the case when a customer cancels his or her purchase, the order remains in your shop - except if you activate the option "Remove cancelled orders". This makes sure that cancelled orders are deleted regularly. If you do not wish to create pending orders, simply keep the default setting of xt:Commerce. However, this also means that the reference number (payment ID) with Computop doesn't correspond to the order number in the shop. You are, however, free to use both options.

#### 4.1.2 Database Encoding

If you haven't selected UTF-8 as a default for your database, this might lead to encoding problems with parameters with special characters. In this case you must select the option that data is UTF-8 encoded before being sent to Computop.

## 4.2 Shop ID

In the case of a multi-store set up (cf. [chapter: Multi-Store](#)), the parameter Shop ID identifies the shop's request and, therefore, redirects the feedback of Computop based on the shop ID.

## 4.3 Order Prefix

With the option order prefix you can define your own order scheme for the transmission to Computop. This option helps you identify to which shop a transaction the back-end of Computop is related to. The tag "{id}" will automatically be replaced by the consecutive order number.

## 4.4 Selecting the Authorisation Method

You can choose between two options of authorizing credit card payments. By selecting one of the two under the option 'Authorisation Methods', you define how you want to process the individual payment methods.

Further information on the various authorisation methods can be found on our [sellxed website](#).

### Payment Processing

Please pay attention to the fact that you require the activation of further options with Computop in order to use some of the authorisation methods.

It may be that certain authorization methods are not available for every payment method.

Alongside the introduction of PCI 3 there are additional certification requirements in case you are using the authorization method Hidden or AJAX. Please contact Computop for further information or switch to another authorization method.

## 4.5 Direct Capturing of Transactions

The option "Capture" allows you to specify if you wish to debit payments directly or if you first wish to authorise them and the debit the payment at a later point.

Depending on your acquiring contract, a reservation is only guaranteed for a specific amount of time. Should you fail to debit the payment within that period, the authorisation may therefore no longer be guaranteed. Further information on this process can be found below.

### Different settings between Computop and the module

It may be that settings saved in the payment modules overwrite settings saved in Computop.

## 4.6 Uncertain Status Status

You can specifically label orders for which for example no 3D-Secure verification nor any other security mechanism was carried out. This allows you to manually control the order before shipment.

## 4.7 Optional: Validation

Note: It can be that this option is not visible in your module. In this case just ignore this section.

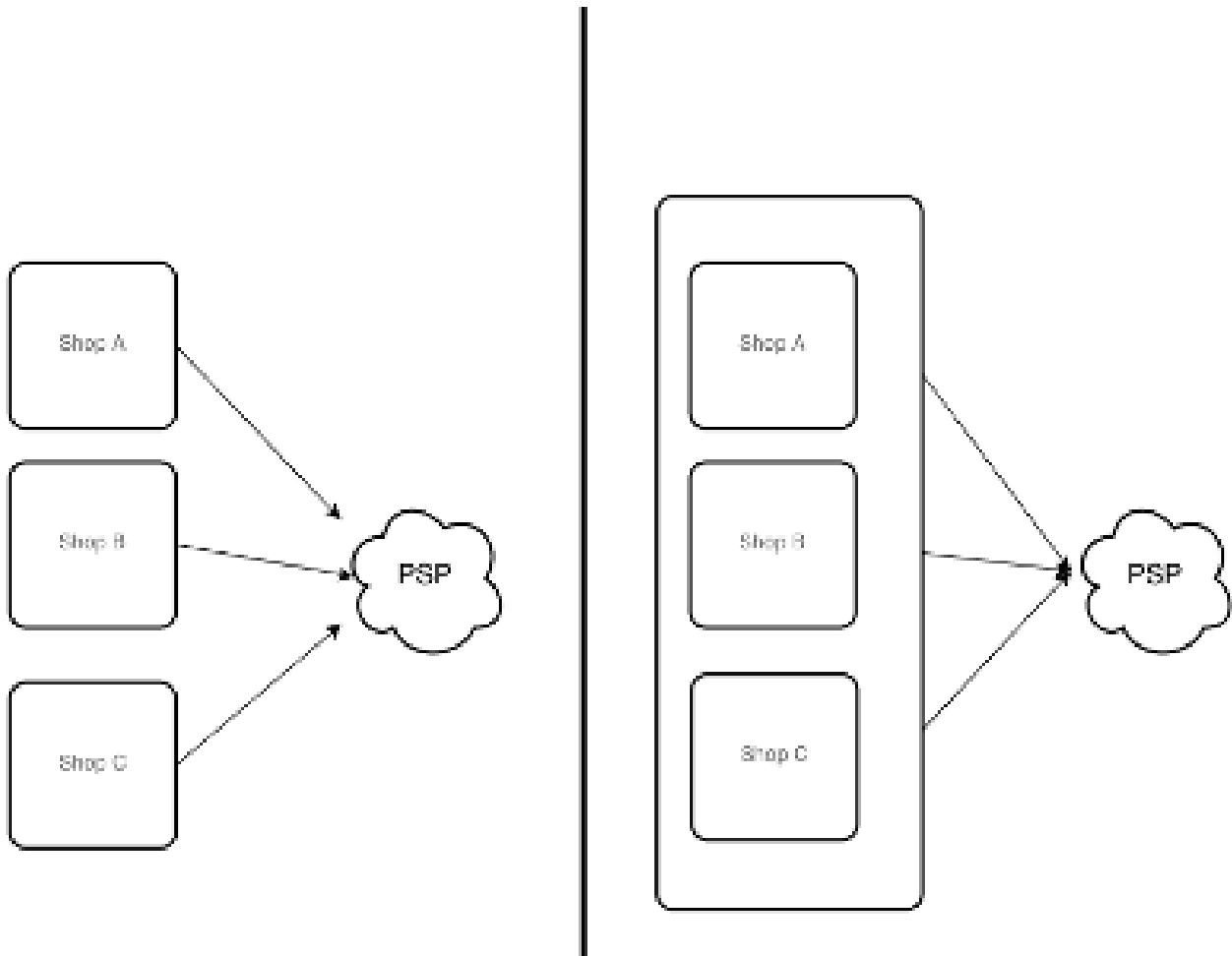
With the option 'Validation' you can define the moment when the payment method should be made visible to the customer during the checkout process. This setting is relevant for modules

where the usage depends on the customer's compliance with specific preconditions. For example, if a solvency check has to be carried out or if the payment method is only available in certain countries. You have the choice between these options:

- **Validation before the selection of the payment method:** A validation verification is carried out before the customer selects the payment method. If he or she does not fulfill the requirements, the payment method is not displayed
- **Validation after selection of the payment method:** The verification of the compliance occurs after the selection of the payment method and before the confirmation of the order
- **During the authorisation:** The validation verification is carried out by Computop during the authorisation process. The payment method is displayed in any case

## 4.8 Multi-Shop Set-Up

The payment module is designed for the usage of one Computop contract for several shops. It must be differentiated, however, between the case of an integrated multi-shop functionality and independent shops:



**Figure 4.1:** Multi-shop set-up

## Licensing

In the case of independent shops, you require a payment module license for each shop. For scale prices, please contact us directly.

## 5 Settings / Configuration of Payment Methods

### 5.1 General Information About the Payment Methods

All sellxed payment modules are delivered with the most common payment methods. In case a desired payment method is not included per default, please contact us directly.

In order to be able to use a payment method, it must be activated in your account with Computop as well as in your shop. Information about the configuration of the payment methods can be found further above.

Below you can find important information for specific payment methods that deviate from the standard process.

### 5.2 Information on Payment Status

For each payment method you can define an initial payment status (status for authorized payments etc.). You hereby define the payment status for each state depending on the processing type of the order (captured, authorized, etc.). It's the initial status which the order assumes. Depending on the mutation carried out by you, the status can change.

#### Important info regarding Order Status

Never set the status to **Pending Computop** or any similar pending status which is implemented by the module.

#### 5.2.1 Order status "pending" / imminent payment (or similar)

Orders with the status 'pending Computop' are pending orders. Orders are set to that status if a customer is redirected in order to pay but hasn't returned successfully or the feedback hasn't reached your shop yet (Customer closed window on the payment page and didn't complete payment). Depending on the payment method these orders will automatically be transformed into cancelled orders and the inventory will be cleared (so long as the Cronjob is activated). How long this takes depends on the characteristics of the payment method and cannot be configured.

If you have a lot of pending orders it usually means that the notifications from your webserver to Computop are being blocked. In this case check the settings of your firewall and ask the Hoster to activate the IPs and User Agents of Computop.

#### 5.2.2 Order status "cancelled"

Orders with the status "cancelled" have either been set to that status automatically due to a timeout, as described above, or have been cancelled directly by the customer.

## 5.3 Payment Methods

The modules differentiate between the standard and the professional version. In the professional version, all payment methods available for Computop are integrated. With the standard version, however, you only receive the most common payment methods. Should a desired payment method not be available, please contact us directly.

## 5.4 MasterPass Integration: What to keep in mind

If you integrate MasterPass as a payment method in your shop, you have two integration options: External and Standard Checkout. When using External Checkout, the customer does not have to provide address data during checkout. The customer only needs a MasterPass account and the data will be transmitted by MasterPass. In order to use this option as a merchant, you have to activate this payment method with Computop.

Please keep in mind, that using additional functions such as address transmission through MasterPass, may require the activation of the respective options through Computop aktiviert.

In order to use MasterPass in compliance with the MasterCard guidelines, please read the following information carefully before using this payment method.

### 5.4.1 Integration Possibilities for MasterPass

MasterPass can be integrated as a normal payment method with redirection to Computop or as an external checkout.

#### 5.4.1.1 MasterPass as a Payment Method

If you like to integrate MasterPass as a normal payment method, activate the payment method as usual (see [Configuration of the payment method](#)). In this scenario the customer will first be redirected to MasterPass and then to the wallet of the issuer.

#### 5.4.1.2 MasterPass as External Checkout

If you integrate MasterPass as an external Checkout, you can minimize the steps towards the payment radically. The address transfer and the creation of the account is processed via MasterPass. If you activate the external checkout, there appears a button in the basket with which you can jump after the login directly to the last step of the order confirmation. The creation of the account happens in the background.

For the activation of the external checkout go to **Modul-Center (alt) > Computop > Open Main Configuration** . There you'll find all settings for the external checkout:



Scope der Konfiguration:  
Standardkonfiguration  
[Shops verwalten](#)

**PSP**

Über

**Externer Checkout**

### Externer Checkout

#### MasterPass

Active *	<input checked="" type="checkbox"/> Active ▲ Markieren Sie dieses Feld um den externen Checkout zu aktivieren.	[STORE VIEW]
Sort Order *	<input type="text" value="0"/> ▲ Legen Sie die Reihenfolge fest, in der externe Checkouts angezeigt werden sollen.	[STORE VIEW]
Minimal Order Total *	<input type="text"/> ▲ Define a minimal order total for this checkout to be available.	[STORE VIEW]
Maximal Order Total *	<input type="text"/> ▲ Define a maximal order total for this checkout to be available.	[STORE VIEW]

**Figure 5.1:** Activation of the external checkout.

MasterPass as external checkout is not for all cases available. If this point in the manual doesn't appear, please make sure to contact us.

## 5.4.2 Checkout: MasterPass Learn More Button

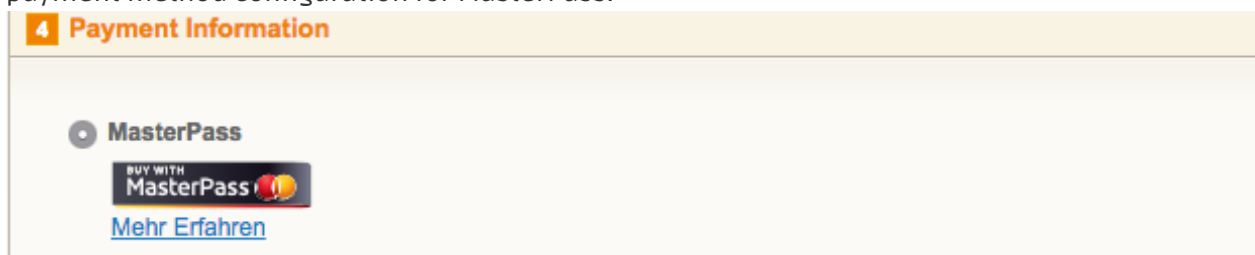
When using MasterPass as a payment method for standard checkout, it is mandatory to link to the MasterPass Learn More Page. In order to do this, navigate to [Payment Method Configuration](#). Paste the link for the Learn More Page into the field 'Description' for the respective languages. The field 'Learn More' will now be displayed when choosing a payment method.

We have already collected the most important links for you. You only have to copy and paste the links into the description field:

- German: [Mehr Erfahren](https://www.mastercard.com/mc_us/wallet/learnmore/de/DE/)
- French: [apprendre plus](https://www.mastercard.com/mc_us/wallet/learnmore/fr/FR/)
- English: [Learn More](https://www.mastercard.com/mc_us/wallet/learnmore/en/DE/)
- Spanish: [aprender más](https://www.mastercard.com/mc_us/wallet/learnmore/en/ES/)
- Italian: [saperne di più](https://www.mastercard.com/mc_us/wallet/learnmore/it/IT/)
- Dutch: [Leer Meer](https://www.mastercard.com/mc_us/wallet/learnmore/nl/NL/)

Aktiviert	<input type="text" value="Aktiviert"/>	[STORE VIEW]
	▲ Diese Zahlungsmethode aktivieren	
Titel	<input type="text" value="MasterPass"/>	[STORE VIEW]
	▲ Name der Zahlungsmethode	
Beschreibung	<pre>&lt;a href="https://www.mastercard.com/mc_us/wallet/learnmore/de/DE/" target="_blank"&gt;Mehr Erfahren&lt;/a&gt;</pre>	[STORE VIEW]
	▲ Beschreibung der Zahlungsmethode	

**Figure 5.1:** Example for entering a description (Magento). These settings are to be found in the payment method configuration for MasterPass.



**Figure 5.1:** The Learn More Page link should appear in the frontend.

Links for additional languages can be found in this document: <https://developer.mastercard.com/...>

### 5.4.3 Additional information

General and additional information on using the MasterPass trademark and logo in your webshop are available in the official MasterPass Merchant Branding Requirement Document, which you can access here: <https://developer.mastercard.com/...>

### 5.4.4 Code Adjustments for the MasterPass Integration (Gambio GX 1.x)

If you use GX 2.x, the following code adjustments are not relevant for you.

In order for the button "Pay with MasterPass" to appear in the shopping cart when using external checkout with address transmission, the following adjustments in the code have to be made. If you prefer to simply use MasterPass as a regular payment method without address transmission, no changes are necessary.

The files containing the necessary code adjustments can be found in the zip files in /changes/\*.txt. Please paste the codes contained in these files into the location described below.

#### 5.4.4.1 Adjusting shopping\_cart.php

Please copy the code snippet from the file /changes/shopping\_cart.php.txt in front of the following code:

```
$smarty->assign('language', $_SESSION['language']); (ca. line 140)
```

#### 5.4.4.2 Adjusting templates/[current-active-template]/module/shopping\_cart.html

Please copy the code found in /changes/shopping\_cart.html.txt in front of the **tag-{/if}**:

#### 5.4.5 Further information

MasterPass with External Checkout cannot be used in combination with vouchers. If the customer wants to redeem a voucher, she has to go through standard checkout.

## 6 The Module in Action

Below you will find an overview over the most important features in the daily usage of the Computop module.



Figure 6.1: Transaction Information

### 6.1 Useful Transaction Information on the Order

You can find an overview over all the most important information of a transaction in all orders that have been processed with the sellxed module. Among others, this information allows for the definite attribution of the orders to their corresponding transaction, seen in the back-end of Computop.

# Transaktionsnummer


Transaktions ID	12
Transaktionsnummer	9_12
Bestell ID	9
Erstellt am	2013-11-26 18:03:28
Erneuert am	2013-11-26 18:03:59
Kunden ID	1
Zahlungsid	25691316
Zahlungs-Klasse	gambio_visa
Autorisierungsbetrag	125
Währung	EUR
Zahlungsmethode	Visa
Zahlungsid	25691316
Verbuchter Betrag	125
Transaktion autorisiert	Ja
Transaktion ist unsicher 	Nein
Transaktion verbucht	Ja
Transaktion bezahlt	Ja
Akzeptanz	test123
Kartennummer	XXXXXXXXXXXX0003
Kartenablaufdatum	06/16
Händler Referenz	gambio_visa_9_12

Figure 6.1: Transaction Information

## 6.2 Using invoice details of a processor

In the following context you can view or embed the "payment details" of for example an "Open Invoice" transaction:

### 6.2.1 Gambio Order confirmation (E-Mail)

The "payment information" will be visible in the default "order confirmation e-mail" of Gambio.

## 6.2.2 Gambio Invoice (PDF)

Due to technical limitations, it is currently not possible to display the "payment information" here.

## 6.2.3 Gambio-Backend (Transaction details)

You can view the transaction details in Gambio under **Modul-Center (old) > Computop Base Module > open main module configuration > (above) Transaction Management**.

Home
Base Configuration
Transaction Management
Über
Setup
Payment Page Design

### Transaktionsinformation der Transaktion 400210\_1

Transaktions-ID	1
Transaktionsnummer	400210_1
Autorisierungsstatus	successful
Bestell ID	400210
Erstellt am	2017/03/07 18:33:30
Aktualisiert am	2017/03/07 18:33:47
Kunden ID	1
Zahlungs-ID	3575612
Zahlungs-Klasse	customweb_openinvoice
Autorisierungsbetrag	30
Währung	EUR
Zahlungsmethode	Open Invoice
Zahlungs-ID	3575612
Testtransaktion	Ja
Transaktion autorisiert	Ja
Transaktion ist unsicher	Nein
Transaktion bezahlt	Ja
Zahlungsinformationen	Bank: Customweb Test Bank Kontoinhaber: Customweb GmbH IBAN: DE1200TEST333222110000546468 BIC: TESTBIC0001 Referenznummer: BP3575612/2749

### Transaktionsübersicht

Datum	Aktion	Nachricht
2017/03/07 18:33:47	authorization	Der Betrag von '30.00' wurde autorisiert.

Figure 6.1: Transaction details within Gambio.

## 6.2.4 Gambio Success-Page

Due to technical limitations, it is currently not possible to display the "payment information" here.

## 6.3 Trigger Payments in the Gambio back-end

With the Gambio payment module, orders can be triggered directly from within the shop, so called Mail Order / Telephone Order (MOTO).

1. Go to the customer overview and activate a customer. By clicking on "Create Order" a new window opens up for the creation of the order
2. Click on "Edit" and select the item and the options
3. In the field payment method you can select the preferred payment method and click on "Submit Order"
4. Depending on the authorisation method that you have saved for the selected payment method, you will either be redirected to the Payment Page of Computop or the mask for the credit card will appear such as in the image below. Enter the credit card data of the customer

### 6.3.1 Refunding Orders

In order to refund orders, open the transaction information (cf. above). There you will find information on the transaction. Click on 'Refunding' and select the order which you would like to create a refund for. By clicking on 'Refunding', the refund is transmitted to Computop.

Zurück

#### Teilgutschrift

Name	SKU	Typ	MwSt.	Menge	Total (exkl. MwSt.)	
Testartikel	ABC123	product	8 %	1	20.54	2
Selbstabholung (Selbstabholung der Ware in unserer Geschäftsstelle.)	shipping	shipping	0 %	1	0.00	0
					Total gutgeschriebener Betrag:	

Transaktion für weitere Rückvergütungen schliessen

Figure 6.1: Refund button

## 6.4 Capturing / Canceling of Orders

### Please note

The transaction management between your shop and Computop is not synchronized. If you capture payments with Computop, the status in the shop will not be updated and a second capturing in the shop is not possible.

### 6.4.1 Capturing / Canceling of Orders

In order to capture orders, open the transaction information (cf. above). There you will find information on the transaction. Further below you will find an input field in which you can enter the amount you wish to capture. By clicking on "capture", the capture will be transmitted to Computop. You no longer need to log into the back-end of Computop.

By clicking on "Cancel Transaction" you cancel the transaction and the reserved amount is immediately released on the card of your customer.

#### Transaktion verbuchen

##### Betrag vergüten ⓘ

##### Transaktion schliessen ⓘ

 Ja, Transaktion schliessen

Verbuchen

#### Transaktion abbrechen

Transaktion abbrechen

Figure 6.1: capture oder cancel button.

## 6.5 Usage of the Alias Managers / Token Solution

With the Alias Manager, your customers can securely save their credit cards with Computop for later purchases. You can enable this by activating the option "Alias Manager" in the configuration of the [Payment Method](#). The customer can then choose from his or her saved credit cards without having to re-enter all the details.



## ZAHLUNGSWEISE

Bitte wählen Sie die gewünschte Zahlungsweise aus.

### Visa

Karten Nr: 9451 1231 0000 0111 Ablaufdatum: 12/2015 CVV: 123

Use previous stored credit  
card:

xxxx xxxx xxxx 0111 ▼

Figure 6.1: Alias Manager

Please pay attention!

The usage of the Alias Managers requires the activation of the correct option with Computop. To do so, please contact the support directly.

## 6.6 Set-up a cron job to activate the timed operations

To activate the timed operations of the plugin (e.g. update service, deleting pending orders, etc.), please activate in a regular request to the file `computopcw_cron.php`. The regular call triggers the appropriate actions. We recommend an interval of about 15 minutes.

Here we suggest you use a Cron Engine like for example [EasyCron](#). That way you can This allows you to open the file ( URL ) with an external service.

## 7 Testing

Before switching from test to live mode it is important that you test the module extensively. You can find all relevant test credit card data under: <http://www.sellxed.com/de/testen>.

### Testing

Do not forget to switch the operating mode from test to live after having successfully tested the module.

### 7.1 Test Data

In the following section you can find the test data for the various payment methods:

#### Credit Card

Card number	5399999999999999	Mastercard
Expiry Date	12/2020	
CVC	123	
Card number	4900000000000003	Visa
Expiry Date	12/2020	
CVC	123	

#### Credit Card (Be2Bill)

Card number	5399999999999999	Mastercard
Expiry Date	12/2020	
CVC	123	
Card number	4900000000000003	Visa
Expiry Date	12/2020	
CVC	123	

#### PayU CEE

Card number	4355084355084358	Visa
Expiry Date	12/2020	
CVC	000	

#### Open Invoice

Procedure	Use any valid German address. The first two attempts are successful. The third will fail.	BillPay
Company	Must be empty	BillSAFE: Accepted
Firstname	Paul	
Lastname	Positiv	
Street	Teststr. 4	
Post Code	49084	

City	Osnabrück	
Phone	095198009	
Test Data	<a href="http://developers.klarna.com/en/testing/invoice-and-account">http://developers.klarna.com/en/testing/invoice-and-account</a>	Klarna
Customer ID	customer1	Paymorrow: Accepted
Company	Must be empty	
Gender	FEMALE	
Firstname	Julia	
Lastname	Tester	
Street	Aalener Str. 57	
Post Code	73492	
City	Rainau	
Country	DE	
Phone	07361889969	
E-Mail	customerEmail@domain.com	
Birthday	1987-10-25	
Last Name	Wischnewski	RatePay: B2C
First Name	Hans-Jürgen	
Birthday	1973-12-27	
Street	Müllerstraße 137	
Postcode	13353	
City	Berlin	
Country	DE	
Phone	03018425165	
Company Name	Imperium UG	RatePay: B2B
Sales Tax Number	DE123456789	
Last Name	Descartes	
First Name	René	
Birthday	1973-12-27	
Street	Odeonplatz 1	
Postcode	80539	
City	München	
Country	DE	
Phone	08945687541	

**Direct Debits**

		Direct
Last Name	Wischnewski	RatePay: B2C
First Name	Hans-Jürgen	
Birthday	1973-12-27	
Street	Müllerstraße 137	
Postcode	13353	
City	Berlin	
Country	DE	
Phone	03018425165	

Company Name	Imperium UG	RatePay: B2B
Sales Tax Number	DE123456789	
Last Name	Descartes	
First Name	René	
Birthday	1973-12-27	
Street	Odeonplatz 1	
Postcode	80539	
City	München	
Country	DE	
Phone	08945687541	
BIC	BYLADEM1ROS	InterCard: Accepted
IBAN	DE36711500000009290701	
Customer ID	customer1	Paymorrow: Accepted
Company	Must be empty	
Gender	FEMALE	
Firstname	Julia	
Lastname	Tester	
Street	Aalener Str. 57	
Post Code	73492	
City	Rainau	
Country	DE	
Phone	07361889969	
E-Mail	customerEmail@domain.com	
Birthday	1987-10-25	

## 7.2 Testing - Computop Simulation Mode

Any kind of payment method can be tested with our modules. The "Operation Mode" corresponds to the simulation mode with Computop. Payments with a total of less than 10'000 EUR are always accepted.

## 8 Errors and their Solutions

You can find detailed information under <http://www.sellxed.com/en/fag>. Should you not be able to solve your problem with the provided information, please contact us directly under: <http://www.sellxed.com/en/support>

### 8.1 The Referrer URL appears in my Analytics Tool

When a customer and the notification are redirected via Header Redirection, the Computop Referrer URL might appear in your Analytics Tool thus hiding the original traffic source. However, most Analytic Tools are able to minimize this problem.

In case you are using Google Analytics as reporting tool, this step by step guide may help you to exclude the URLs: [under bullet point 4](#).

## 9 Error Logging

The module will log different unexpected errors or information depending on the configured level. If there is any issue with the module, this log can help identify the cause.

### 9.1.1 Log Levels

You can configure the log level in the Computop settings.

- Error: Logs unexpected errors only. (Default)
- Info: Logs extended information.
- Debug: Logs information helpful for debugging.

### 9.1.2 Log Location

The log messages are visible in the Gambio backend under "**Modules > Module-Center > Computop Base Module > Log Messages**".

## 10 Advanced Information

This section of the manual is for advanced usage of the module. The content is for advanced users with special requirements. Everything in this section is optional and not required for the daily usage of the module.

### 10.1 Transaction Object

This section describes how to extract information from a transaction, if you need it for further processing. E.g. You require more information of the transaction for further processing an order in your erp system.

The code snippets in this section assume your script resides in the root folder of the shop with the default shop folder structure.

Have Gambio initialized in your script, this is required for the database connection.

```
include ('includes/application_top.php');
```

Include the module main file and module classes.

```
require_once DIR_FS_DOCUMENT_ROOT.'admin/includes/ComputopCw/init.php';  
require_once DIR_FS_DOCUMENT_ROOT.'admin/includes/ComputopCw/classes  
/ComputopCw/Entity/Util.php';
```

Now you can load the transaction and then extract the transactionObject.

Load the transaction by Id:

```
$transactionById = ComputopCw_Entity_Util::findTransactionByTransactionId  
($transactionId);  
$transactionObject = $transactionById->getTransactionObject();
```

Load the transaction by external Id:

```
$transactionById = ComputopCw_Entity_Util::  
findTransactionEntityByTransactionExternalId($externalId);  
$transactionObject = $transactionById->getTransactionObject();
```

Load transactions by Order ID:

```
$transactionsByOrderId = ComputopCw_Entity_Util::  
findTransactionsEntityByOrderId($orderId);  
foreach($transactionsByOrderId as $transaction){  
    $transactionObject = $transaction->getTransactionObject();  
    //Do something with each object  
}
```